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QUESTION 1

Which feature is offered in WebEx Training Center that allows you to notify the host of your status?

- A. emoticons
- B. whiteboard sharing
- C. recording D. polling

Correct Answer: A

QUESTION 2

Which option is a way of joining the Personal Room meeting of another person using a video system?

- A. Attendees must enter the user PIN and then press #.
- B. Attendees must enter the meeting ID and then press #.
- C. Attendees must press #.
- D. Attendees must enter the user ID and then press #.

Correct Answer: C

QUESTION 3

Which statement best describes Cisco WebEx Meeting Center?

- A. It supports high-definition video at 1080p30 resolution using the H.264 codec.
- B. It is a premium cloud-based product in the Cisco portfolio
- C. The audio connection can be deployed only with a dedicated phone using the dial-in feature across the Public Switched Telephone Network.
- D. It is an on-premises Software-as-a-Service solution.

Correct Answer: A

QUESTION 4

What is a Spark Phone?

- A. UC VoIP and video phones that associate with an individual user
- B. UC VoIP phones that associate with an individual user



- C. UC VoIP phones that associate with a location
- D. UC VoIP and video phones that associate with an individual user or location

Correct Answer: D

QUESTION 5

Which purpose of the Cisco Spark Hybrid Call Service, Call Service Aware is true?

- A. It allows simple screen sharing between the two users.
- B. It allows the Cisco Spark App to register to the Cisco Unified Communication Manager.
- C. It allows third-party endpoints to register to the Cisco Spark Cloud.
- D. It allows users to make and receive calls on their Cisco device or Spark application using the same dialing procedure as with on-premises registered endpoints.

Correct Answer: A

QUESTION 6

How many participants are included for video calling with the M3 Message and Meeting package for Cisco Spark?

- A. 10
- B. 5
- C. 2
- D. 25

Correct Answer: D

QUESTION 7

Which capabilities in its products does Cisco focus on to differentiate themselves from other vendors?

- A. intelligent features and great design only
- B. delightful user experience and intelligent feature only
- C. great design, delightful user experience, and intelligent features
- D. great design only

Correct Answer: C



QUESTION 8

Which setting helps the OLTP systems to handle the heavy I/O workloads by allowing the execution of multiple threads per CPU core?

- A. Hyper-Threading
- B. Speedstep
- C. Direct Cache Access
- D. Inter Turbo Boost

Correct Answer: A

https://www.cisco.com/c/en/us/products/collateral/servers-unified-computing/ucs-b-series-blade-servers/whitepaper_c11-727827.pdf

QUESTION 9

To which on-premises components do you gain access with a Cisco Spark Flex Plan?

- A. Cisco Unified Communications Manager, Cisco Expressway Series, Cisco Unity Connection, Cisco Contact Center Express, and Cisco Meeting Server
- B. Cisco Unified Communications Manager, Cisco Expressway Series, Cisco Unity Connection, Cisco Emergency Responder, and Cisco Telepresence Server
- C. Cisco Unified Communications Manager, Cisco Expressway Series, Cisco Unity Connection, Cisco Emergency Responder, and Cisco Meeting Server
- D. Cisco Unified Communications Manager, Cisco Expressway Series, Cisco Unity Connection, Cisco Contact Center Express, and Cisco Telepresence Server

Correct Answer: C

QUESTION 10

Which option do you use to set alternate hosts in your Cisco WebEx Personal Room?

- A. You can allow anyone with a host account on your site to be alternate hosts or no one.
- B. You can specify one or more individuals to be alternate hosts, or you can allow anyone with a host account on your site to be alternate hosts.
- C. You can specify anyone to be alternate hosts, whether or not they have a host account on your site.
- D. You can specify only one or more individuals to be alternate hosts.

Correct Answer: B



QUESTION 11

Which product in the Cisco Spark Flex Plan offers enterprise-class IP-telephony voice, call control, desktop video, and Telepresence conference room device support?

- A. Cisco Expressway Series Server
- B. Cisco Unified Communications Server
- C. Cisco Meeting Server
- D. Cisco Unity Connection Server

Correct Answer: B

QUESTION 12

Which feature can be customized in your Cisco WebEx Personal Room view?

- A. Change your PIN.
- B. Automatically lock your room.
- C. Configure alternate hosts.
- D. Change the drink image.

Correct Answer: D

QUESTION 13

Which path do you take to configure alternate hosts from your Cisco WebEx Personal Room settings?

- A. My WebEx > My Personal Room > Alternate Host
- B. Preferences > My Personal Room > Alternate Host
- C. My WebEx > Preferences > My Personal Room > Alternate Host
- D. My WebEx > Preferences > Alternate Host

Correct Answer: C

<https://collaborationhelp.cisco.com/article/en-us/b5z6he>

QUESTION 14

Which option describes the significance of a PIN with Cisco WebEx Personal Rooms?



- A. You are prompted to create one when you first set up your Personal Room, but you can never change it.
- B. It is assigned to you when you first set up your Personal Room, but you can change it.
- C. You are prompted to create one when you first set up your Personal Room, but you can change it.
- D. It is assigned to you when you first set up your Personal Room, but you can never change it.

Correct Answer: C

QUESTION 15

Which manager tools option is available in the Cisco WebEx Support Center?

- A. Set up queues with rules-based routing, by availability or skill set.
- B. Provide notification when a customer is in your queue.
- C. Send out a post-survey and notes
- D. Allow technicians to reboot and reconnect.

Correct Answer: A

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