



# 300-810<sup>Q&As</sup>

Implementing Cisco Collaboration Applications (CLICA)

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### QUESTION 1

Which two command line arguments can you specify when installing Cisco Jabber for windows? (Choose two.)

- A. CISCO\_UDS\_DOMAIN
- B. TFTP\_ADDRESS
- C. VOICEMAIL\_SERVER\_ADDRESS
- D. SERVICES\_DOMAIN
- E. TFTP

Correct Answer: DE

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/11\\_0/CJAB\\_BK\\_D657A25F\\_00\\_deployment-installation-guide-jabber-110/CJAB\\_BK\\_D657A25F\\_00\\_deployment-installation-guide-jabber110\\_chapter\\_01100.html#JABW\\_RF\\_CE43EF4C\\_00](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_0/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber110_chapter_01100.html#JABW_RF_CE43EF4C_00)

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### QUESTION 2

Which statement describes a role of AXL communications in the BLF Plug-in Service of the Cisco UAC?

- A. The AXL communications allow registered attendants to log in to Cisco UCM and receive calls.
- B. The AXL communications enable Device Resolution Manager to resolve the device statuses of operator and system devices.
- C. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco UAC versions match.
- D. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco UCM versions match.

Correct Answer: D

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### QUESTION 3

A collaboration engineer troubleshoots an Issue with Cisco IM and Presence federated with Microsoft Skype for Business. A Cisco Jabber user reports being unable to see the presence status of a user on Microsoft Skype for Business when searching for the Microsoft user. Which action resolves this issue?

- A. Disable TLS for the federation.
- B. Configure the federation to use the XMPP protocol.
- C. Add a static route on Cisco IM and Presence to the Skype for Business domain.
- D. Have the Jabber user add the Skype for Business user to the Jabber contact list.



Correct Answer: C

#### QUESTION 4

Which DNS record is used for on-premises service by Jabber clients?

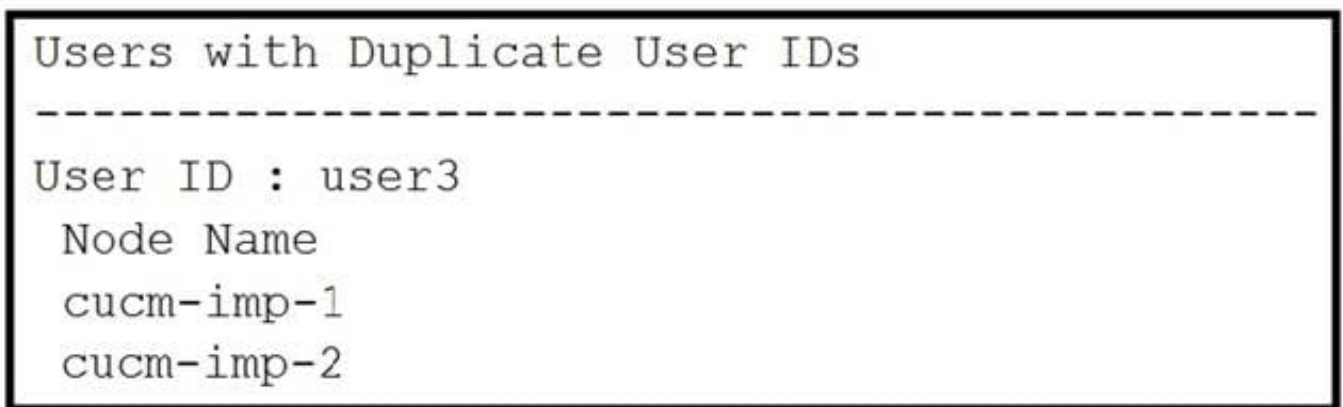
- A. \_collab-edge.\_tcp. SRV record
- B. \_cisco-uds.\_tls. SRV record
- C. \_cisco-uds.\_tcp. SRV record
- D. A record

Correct Answer: C

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/Windows/9\\_7/CJAB\\_BK\\_C606D8A9\\_00\\_cisco-jabber-dns-configuration-guide/CJAB\\_BK\\_C606D8A9\\_00\\_cisco-jabber-dns-configuration-guide\\_chapter\\_010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Windows/9_7/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide_chapter_010.html)

#### QUESTION 5

Refer to the exhibit.



Which two steps resolve the "Users with Duplicate User IDs" message? (Choose two.)

- A. Rename the directory URI value for one of the users to ensure that there is no duplication.
- B. Rename the User ID value for one user if different users on different clusters have the same User ID assigned.
- C. Unassign a user from one of the clusters when the same user is assigned to two different clusters.
- D. Assign the duplicate user to the secondary Cisco IM and Presence node.
- E. Delete the user ID for the duplicate user ID.

Correct Answer: BC



Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/configAdminGuide/10\\_0\\_1/CUP0\\_BK\\_C318987B\\_00\\_config-admin-guide-imp-100/CUP0\\_BK\\_C318987B\\_00\\_config-admin-guide-imp100\\_chapter\\_010101.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_0_1/CUP0_BK_C318987B_00_config-admin-guide-imp-100/CUP0_BK_C318987B_00_config-admin-guide-imp100_chapter_010101.html)

## QUESTION 6

### DRAG DROP

Drag and drop the steps for SAML SSO authentication from the left into the order on the right.

Select and Place:

The client attempts to access a resource.	step 1
The client sends an authentication request to an IdP.	step 2
The client sends a signed response to the service provider.	step 3
The IdP authenticates the client by using a signed response.	step 4
The service provider redirects the client to the IdP.	step 5

Correct Answer:

	The client attempts to access a resource.
	The service provider redirects the client to the IdP.
	The client sends an authentication request to an IdP.
	The IdP authenticates the client by using a signed response.
	The client sends a signed response to the service provider.

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/12\\_5\\_1/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html)



### QUESTION 7

An administrator is troubleshooting a Cisco Jabber Deskphone Control Issue. Which CTI event from the logs denotes that the request from Jabber to CTI Manager must the administrator check?

- A. CTI ProviderOpenRequest
- B. CTI ProviderRequest
- C. CTI OpenRequest
- D. CTI AvailableRequest

Correct Answer: A

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### QUESTION 8

Which step is the first for web-based single sign-on login?

- A. Authenticate.
- B. Redirect to IdP to get authenticated.
- C. Present authentication assertion.
- D. Request access to protected service.

Correct Answer: D

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### QUESTION 9

An engineer is working on a cisco unity Express system and notices that users that exist on the integrated cisco UCME are missing from Cisco Unity Express. Which two actions using the GUI resolve this discrepancy? (Choose two)

- A. Use the Synchronize task under the User ID field.
- B. Use the Synchronize System under MWI
- C. Use the Synchronize Information under Administration
- D. Import the users using a CSV file.
- E. Add the missing users manually to Cisco Unity Express

Correct Answer: BE

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### QUESTION 10

Refer to the exhibit.



**Direct Routing Rules in Descending Order of Precedence**

<input type="checkbox"/>	Display Name	Status	Dialed Number	Calling Number	Phone System
<input type="checkbox"/>	<a href="#">NewYork_AA</a>	Active	11112222		
<input type="checkbox"/>	<a href="#">Attempt Sign In</a>	Active			
<input type="checkbox"/>	<a href="#">Chicago_AA</a>	Active	22221111		
<input type="checkbox"/>	<a href="#">Opening Greeting</a>	Active			

**Forwarded Routing Rules in Descending Order of Precedence**

<input type="checkbox"/>	Display Name	Status	Dialed Number	Calling Number	Forwarding Station
<input type="checkbox"/>	<a href="#">Attempt Forward</a>	Active			
<input type="checkbox"/>	<a href="#">Dallas AA</a>	Active	2222		
<input type="checkbox"/>	<a href="#">Arizona AA</a>	Active	11112222		
<input type="checkbox"/>	<a href="#">Opening Greeting</a>	Active			

Calls that are not answered by the user are for the location. If the user at extension 11112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

- A. NewYork\_AA
- B. Attempt Sign In
- C. Arizona\_AA
- D. Opening\_Greeting

Correct Answer: C

"When Unity Connection receives a call, it first determines if it is a direct or forwarded call based on the call information that is sent by the phone system, and then applies the applicable call routing table. If the call information matches all of the conditions for the first rule, the call is routed as specified in the rule. If any of the conditions specified in the first rule are not met, the call information is then compared to the conditions of the second rule, and so on, until a rule is found that matches all the characteristics of the call."

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag080.html#pgfId-1129913](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag080.html#pgfId-1129913)

## QUESTION 11

Which component of SAML SSO defines the transport mechanism that is used to deliver the SAML messages between





entities?

- A. profiles
- B. metadata
- C. assertions
- D. bindings

Correct Answer: D

## QUESTION 12



Refer to the exhibit An engineer is troubleshooting a Cisco Jabber issue in Cisco UCM and validates that these configurations are correctly configured

Cisco UCM Service discovery Cisco UCM User authentication SOAP login Which protocol interactions between Cisco UCM and the Cisco IM and Presence servers must be validated next?



A. LDAP

B. XMPP

C. SCCP

D. SAML

Correct Answer: A

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### QUESTION 13

Which SAML 2.0 profile is supported by Cisco UCM, Cisco Unified IM and Presence, and Unity Connection version 10.x and above?

A. single logout

B. web browser SSO

C. name identifier management

D. identity provider discovery

Correct Answer: B

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### QUESTION 14

Which HTTP response code does Cisco UCM use to redirect a client to the identity provider for authentication?

A. 300

B. 301

C. 302

D. 304

Correct Answer: C

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### QUESTION 15

An engineer needs to configure the cisco unity connection Auto-attendant feature to transfer calls to a specific destination, maintain control of the transfer, and take a defined administrative action upon failure. How is this accomplished?

A. Consult Transfer

B. Supervised Transfer

C. Release to Switch





D. HookFlash Transfer

Correct Answer: A

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