



300-085^{Q&As}

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QUESTION 1

An end user is complaining that when they try to retrieve their voicemail messages, they hear the message "mailbox is currently in use." What must the administrator do to resolve this issue?

- A. The administrator must reload the mailbox for the user.
- B. The administrator must verify that the mailbox is enabled.
- C. The administrator must verify that the primary extension that is associated with the end user is in an E.164 format.
- D. The administrator must unlock the mailbox for the user.

Correct Answer: D

QUESTION 2

You are integrating Cisco Unity Connection with Cisco Unified Communications Manager to provide voicemail services for an organization. Which protocol does Cisco Unity Connection use to access the Cisco Unified Communications Manager database?

- A. AXL
- B. SOAP
- C. JTAPI
- D. VXML

Correct Answer: A

QUESTION 3

Which service can negatively impact the Cisco TMS ability to monitor a Cisco VCS?

- A. Telnet
- B. SNMP
- C. SSH
- D. TFTP

Correct Answer: B

QUESTION 4

Which is the default database name for the TMS operational and system configuration data?



- A. ngtms
- B. tmsdb
- C. tmsngdb
- D. tmsng

Correct Answer: D

QUESTION 5

When troubleshooting an MWI issue in Cisco Unity Connection, which task should you perform in the phone system component at the beginning of troubleshooting?

- A. Ensure that MWI is enabled for the user.
- B. Ensure that the user has the correct phone system assigned.
- C. Run the Check Telephony Integration test.
- D. Ensure that the ports are configured for MWI only.
- E. Ensure that the pilot number matches the Cisco Unified Communications Manager configured pilot number.

Correct Answer: C

QUESTION 6

Which protocol in a SIP Profile Configuration must be enabled for adding an additional media stream to the existing audio and video streams to share a PowerPoint presentation with Jabber on a laptop?

- A. RSVP
- B. MTP
- C. TRP
- D. BFCP

Correct Answer: D

QUESTION 7

You are importing users into Cisco Unity Connection from Cisco Unified Communications Manager. You notice that several user accounts do not appear on the list after you select the Import Users process. Which situation can cause this issue?

- A. The users have multiple controlled devices.
- B. The users are not members of any groups.



- C. The primary extension is not selected.
- D. The extension in the telephone number field is missing.

Correct Answer: C

QUESTION 8

Refer to the exhibit.

```
- <Directory>
  <DirectoryServerType>UDS</DirectoryServerType>
  <PresenceDomain>cisco.com </PresenceDomain>
  <BDIPresenceDomain>cisco.com </BDIPresenceDomain>
  <UdsServer>10.255.10.10</UdsServer>
  <BaseFilter>(&(objectCategory=person))</BaseFilter>
  <BDIBaseFilter>(&(objectCategory=person))</BDIBaseFilter>
  <PredictiveSearchFilter>anr=</PredictiveSearchFilter>
  <BDIPredictiveSearchFilter>anr=</BDIPredictiveSearchFilter>
  <DisableSecondaryNumberLookups>0</DisableSecondaryNumberLookups>
  <BDIDisableSecondaryNumberLookups>0</BDIDisableSecondaryNumberLookups>
  <SearchTimeout>5</SearchTimeout>
  <BDISearchTimeout>5</BDISearchTimeout>
  <UseWildcards>0</UseWildcards>
  <BDIUseWildcards>0</BDIUseWildcards>
  <MinimumCharacterQuery>3</MinimumCharacterQuery>
  <BDIMinimumCharacterQuery>3</BDIMinimumCharacterQuery>
  <BDIUserANR>true</BDIUserANR>
  <BDIBDIUserANR>true</BDIBDIUserANR>
</Directory>
```

Which statement about the jabber-config.xml partial output is true?

- A. 10.255.10.10 is the LDAP server address.
- B. The client connects to the directory server by using SSH.
- C. 10.255.10.10 is the Cisco Unified Communications Manager IM and Presence Service address.
- D. The client connects to the directory server by using HTTPS.

Correct Answer: D

QUESTION 9

A company that wants to deploy Cisco Jabber is deciding whether to use UDS or EDI for contact resolution. Which three pieces of information should the company consider?

- A. SSO cannot be used with UDS.
- B. With EDI, Active Directory is the only LDAP server that can be used.



- C. Cisco Unified Communication Manager needs to be integrated with the LDAP server through both UDS and EDI.
- D. Queries to the LDAP server can be offloaded by using UDS.
- E. EDI uses native Windows APIs to retrieve contact data from the directory service.
- F. EDI is the contact source that is used for Cisco Expressway Mobile and Remote Access.

Correct Answer: CDE

QUESTION 10

An IP phone user reports that they are unable to set the Call Forward All feature on their phone. The user reports that they press the CfwdAll softkey and enter the desired telephone number, but the phone does not accept it. What could be causing this issue?

- A. The user is entering too many digits for the destination number.
- B. Cisco Unified Communications Manager does not control Call Forward.
- C. The Call Forward All service parameter is not enabled.
- D. The Call Forward All option of the IP phone does not have a CSS defined.
- E. The Call Forward All enterprise parameter is not enabled.

Correct Answer: D

QUESTION 11

Which two rules are the direct rules in Cisco Unity Connection? (Choose two.)

- A. Attempt Sign-in
- B. Opening Greeting
- C. Attempt Forward
- D. Attempt Sign-out
- E. Attempt Send
- F. Closing Greeting

Correct Answer: AB

QUESTION 12

Which describes an idle status of the node in a Presence Redundancy Group?

- A. In this state, you can manually initiate a failover to this node using the Cisco Unified CM Administration user



interface

- B. The IM and Presence Service node does not provide any availability or Instant Messaging services.
- C. This is the initial state when the Cisco Server Recovery Manager service starts.
- D. The IM and Presence Service node has failed over, but no critical services are down.

Correct Answer: B

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