



250-439^{Q&As}

Administration of Symantec IT Management Suite 8.1

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QUESTION 1

An administrator wants to create a report using a cube and pivot table in IT Analytics. The report needs to display the count of assets (computer, monitor, and virtual machine) by location as displayed below.

Which items will produce the report results?

Drag and drop the correct items to the correct fields under "View Configuration" of the Asset cube report.

Select and Place:

Asset Count

Asset - Name

Location - City

Asset - Type

Asset Cube Report

Views ▾ Filter ▾ Sort ▾ KPIs ▾ Details ▾ Charts ▾

Location - City	Asset - Name	Asset Count
Atlanta	Mon1	1
	Mon2	1
	Mon3	1
	SYM54464501	1
	SYM54464503	1
	SYM54464531	1
	Total	6
Las Vegas	Mon4	1
	Mon5	1
	Mon6	1
	SYM54464504	1
	SYM54464505	1
	SYM54464533	1
	SYM54464534	1
	Total	7
Lindon		16
Mountain View		6
Munich		7
Reading		4
Sao Paulo		4
Sydney		4
Total		54

View Configuration

Measures	Rows	Columns	Filters	Details

Field List

- Measures
- Assets
 - Asset Count
- KPIs
- Asset
 - Asset - Asset Tag
 - Asset - barcode
 - Asset - Manufacturer
 - Asset - Model
 - Asset - Name
 - Asset - Resource Edit URL
 - Asset - Resource Guid
 - Asset - Resource Manager URL
 - Asset - Serial Number
 - Asset - Server
- Asset Status
- Asset Type
 - Asset - Type
- Cost Center
- Department
- Location
 - Location - Address
 - Location - City
 - Location - Country
 - Location - Name
 - Location - State
 - Location - Zip

Correct Answer:



Asset Count

Asset - Name

Location - City

Asset - Type

Asset Cube Report

Views Filter Sort KPIs Details Charts

Location - City	Asset - Name	Asset Count
Atlanta	Mon1	1
Atlanta	Mon2	1
Atlanta	Mon3	1
Atlanta	SYM54464501	1
Atlanta	SYM54464503	1
Atlanta	SYM54464531	1
Atlanta	Total	6
Las Vegas	Mon4	1
Las Vegas	Mon5	1
Las Vegas	Mon6	1
Las Vegas	SYM54464504	1
Las Vegas	SYM54464505	1
Las Vegas	SYM54464533	1
Las Vegas	SYM54464534	1
Las Vegas	Total	7
Lindon		16
Mountain View		6
Munich		7
Reading		4
Sao Paulo		4
Sydney		4
Total		54

Field List

- Measures
- Assets
- Asset Count
- KPIs
- Asset
 - Asset - Asset Tag
 - Asset - Barcode
 - Asset - Manufacturer
 - Asset - Model
 - Asset - Name
 - Asset - Resource Edit URL
 - Asset - Resource Guid
 - Asset - Resource Manager URL
 - Asset - Serial Number
 - Asset - Server
- Asset Status
- Asset Type
 - Asset - Type
- Cost Center
- Department
- Location
 - Location - Address
 - Location - City
 - Location - Country
 - Location - Name
 - Location - State
 - Location - Zip

View Configuration

Measures	Rows	Columns	Filters	Details
Asset Count	Asset - Name		Asset - Type	
	Location - City			

QUESTION 2

Which two (2) fields are essential to tracking assets when creating a warranty contract in IT Management Suite 8.1? (Choose two.)

- A. Contract's Assigned User
- B. Covered Hardware
- C. Contract's Location
- D. Start and End Date
- E. Internal Reference

Correct Answer: CD

QUESTION 3

Which website should an administrator browse to when solving Task Service Installation issues to check that the task server is up and running?



- A. <https://SiteServer/Altiris/ClientTaskServer/>
- B. <https://SiteServer/Symantec/TaskServer/>
- C. <https://SiteServer/Altiris/TaskServer/>
- D. <https://SiteServer/ClientTaskServer/>

Correct Answer: A

QUESTION 4

An administrator needs to quickly deploy Windows 7 to several new computers without pre-configured operating systems. The administrator decides to use an existing Ghost image since the necessary drivers have already been added to the DeployAnywhere database. The Network Boot Services configuration is set to respond only to known computers.

How should the administrator proceed?

- A. Configure NBS to respond to a known list of MAC addresses and deploy the images only to the new systems.
- B. Deploy an Automation Folder to the new computers to prepare them for imaging.
- C. Import the list of new computers into the Management Console and assign an imaging task.
- D. Use an Initial Deployment Event to distribute the image as the computers boot to the network.

Correct Answer: C

QUESTION 5

Which two (2) plug-ins are used by Inventory Solution to gather and monitor application-related data? (Choose two.)

- A. Application Metering Agent plug-in
- B. Software Update Agent plug-in
- C. Inventory Agent plug-in
- D. Inventory Rule Agent plug-in
- E. Software Management Solution Agent plug-in

Correct Answer: AC

QUESTION 6

How can an administrator associate an asset with more than one owner?

- A. Set the "Ownership Rule" to "Department Precedence"



- B. Set the "Automatic Updating" of the Organizational Hierarchies
- C. Set the "Ownership Style" to "Multiple" or "Multiple with Warning"
- D. Set the "Ownership Details" to the "Edit View" for each asset type

Correct Answer: D

QUESTION 7

Which are the three Resource Model components?

Drag and drop the Resource Model components to the right side of the screen.

Select and Place:

Data Class	Resource Association
Resource Association Type	Users
Hardware Resource	Resource Location
Sites	Subnets
Package	Software Resource

Resource Model components

Correct Answer:



Data Class	Resource Association
Resource Association Type	Users
Hardware Resource	Resource Location
Sites	Subnets
Package	Software Resource

Resource Model components



Reference: <https://www.symantec.com/connect/articles/software-management-resource-schema-75-76>

QUESTION 8

A corporate president has decided to centralize management of operating system updates after a virus spread through the corporate network. The president requires the ability to create reports about which updates have been deployed, which updates are still needed, and other information that will demonstrate the security of the network.

Which two (2) features of IT Management Suite 8.1 provide all of the required functionality? (Choose two.)

- A. IT Analytics
- B. Patch Management Solution
- C. Software Management Solution
- D. Inventory Solution
- E. Monitor Solution

Correct Answer: BD

Reference: <https://www.symantec.com/content/dam/symantec/docs/data-sheets/it-management-suiteen.pdf>

QUESTION 9



Which feature provides an administrator a way to discover, import, and deliver software simultaneously?

- A. Software Compliance
- B. Software Catalog
- C. Software Library
- D. Software Component

Correct Answer: B

QUESTION 10

Which two (2) critical pieces of information should an administrator consider when working with organizational views and organizational groups? (Choose two.)

- A. A resource can be contained by multiple organizational views
- B. A resource can be assigned to multiple organizational groups within an organizational view
- C. A resource can be contained by only one organizational view
- D. A resource can be contained by only one organizational group within an organizational view
- E. A resource can be assigned to only one organizational group within an organizational view

Correct Answer: BC

Reference: <https://support.symantec.com/us/en/article.HOWTO45198.html>

QUESTION 11

Which action does the Symantec Management Agent perform when it receives a tickle packet?

- A. It requests a policy update from the Notification Server.
- B. It sends its list of package download locations to the Package Server.
- C. It requests task information from a Task Server.
- D. It sends basic inventory information to the Notification Server.

Correct Answer: C

Tickle packet, it will request the task/job information from its registered Task Server.

Reference: <https://support.symantec.com/us/en/article.howto7351.html>

QUESTION 12



Which IT Management Suite 8.1 solution can an administrator use to track the installation and usage of an application?

- A. Software Management Solution
- B. Inventory Solution
- C. Asset Management Solution
- D. Application Management Solution

Correct Answer: C

Reference: <https://www.manageengine.com/products/asset-explorer/software-asset-management.html>

QUESTION 13

Which resource containers can an administrator arrange in a hierarchy so that one container may include other containers?

- A. Resource targets
- B. Organizational views and groups
- C. Resource filters
- D. Policies and tasks

Correct Answer: B

QUESTION 14

In which two (2) locations should an administrator install the Symantec Installation Manager to facilitate the installation of IT Management Suite 8.1 on the target Notification Server? (Choose two.)

- A. On the server that is to be the Notification Server to create an offline installation if this Notification Server has no internet access
- B. On another server to remotely install it on the target Notification Server
- C. On the server that is to be the Notification Server
- D. It should be installed on a desktop class system to remotely install it on the target Notification Server
- E. On another computer to create an offline installation package if the Notification Server has no internet access

Correct Answer: CE

QUESTION 15

An administrator is running the latest Patch Management compliance reports and notices that certain endpoints are listed as vulnerable. The administrator knows that the endpoints are compliant, resulting in the inability to provide



reliable compliance reports.

What Patch Management Solution setting will most likely resolve this discrepancy?

- A. Enable "Send additional status events..." in the Windows Patch Remediation Settings
- B. Enable "Send Inventory Results Only If..." in the Windows Patch Remediation Settings
- C. Enable "Send additional status events..." in the Windows Patch Remediation Settings
- D. Enable "Start the scan immediately when..." in the Windows Patch Remediation Settings

Correct Answer: A

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