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Vendor: CompTIA

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Version: Demo

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QUESTION NO: 1

When installing additional memory in a notebook computer, the MOST important point to remember is:

- A. the chip installed in the expansion slot has to have the same capacity as the chip already installed.
- B. memory chips are not plug and play; special drivers will be required.
- C. the chip has to be seated properly and locked down to be detected.
- D. the chip in the primary slot has to be the same or bigger size than the chip in the expansion slot.

Answer: C

Explanation:

QUESTION NO: 2

Which of the following BEST describes the general meaning of a warning in one of the Event Viewer logs?

- A. An Informational message on successful or failed audit actions.
- B. An issue that will not prevent the basic function of the computer.
- C. An informational message from the Windows Firewall.
- D. An urgent issue that warns the user through a screen pop-up.

Answer: B

Explanation:

QUESTION NO: 3

Which of the following Microsoft encryption software provides the HIGHEST level of security for

PCs running Windows Vista Enterprise or Ultimate Vista?

- A. NTFS
- B. Windows Defender for Vista
- C. BitLocker drive encryption
- D. EFS

Answer: C

Explanation:

QUESTION NO: 4

When using Device Manager, a yellow QUESTION NO: mark indicates which of the following?

- A. Device conflict
- B. Device is removed
- C. Device has not been digitally signed
- D. No device driver found

Answer: D

Explanation:

QUESTION NO: 5

Windows XP Professional was remotely installed on a workstation overnight. The next day, the customer states the workstation is attempting to reinstall the OS again. Which of the following actions should be taken to use the installed OS?

- A. Press F8 to go to the Advanced Startup Options and select Boot Windows Normally.
- B. Reinstall the OS adding the /s option to the command (e.g. setup.exe /n /s).
- C. Go to the BIOS and change the boot order to use the hard drive.
- D. Use RegEdit32 to edit the registry's GUI_run_once option.

Answer: C

Explanation:

QUESTION NO: 6

A user has a toolbar installed that appears to be connected to Spyware. Which of the following is the BEST way to remove it?

- A. Go into the BIOS and disable the toolbar.
- B. Boot using the Last Known Good Configuration option.
- C. Boot into Safe Mode and remove browser helper objects.
- D. Go into the BIOS and run a virus scan.

Answer: C

Explanation:

QUESTION NO: 7

Which of the following commands is used to delete the entire contents of drive D: quickly?

- A. format c: /a:512
- B. format d: /c
- C. format d: /x
- D. format d: /q

Answer: D

Explanation:

QUESTION NO: 8

Users are reporting their machines are losing connection to a central server during off hours, causing some processes that run after hours to stop. Which of the following commands would BEST confirm the problem?

- A. ping -l 10000
- B. ipconfig /showclassid
- C. ping -t
- D. ipconfig /registerdns

Answer: C

Explanation:

QUESTION NO: 9

In a 64-bit Windows operating system, which of the following directories is created twice, once for 32-bit applications and once for 64-bit applications?

- A. C:\Documents and Settings
- B. C:\Windows
- C. C:\Program Files
- D. C:\Users

Answer: C

Explanation:

QUESTION NO: 10

A Windows XP system locks up after the GUI starts to load. The system will start in Safe Mode. The Event Viewer reports that a driver failed to load. Which of the following methods would help diagnose the problem?

- A. Enable boot logging. In Safe Mode, read the ntbtdlog.txt file.
- B. In Safe Mode, run the sigverif utility.
- C. Restart the system from the OEM recovery CD; do a full restore.
- D. In Safe Mode, run the driverquery utility.

Answer: A

Explanation:

QUESTION NO: 11

A technician is attempting to get into the BIOS and they are being prompted for a password. Which of the following can clear the BIOS password? (Select TWO).

- A. Pull the CMOS battery.
- B. Pull the 20/24 pinconnector from the main board.
- C. Short the reset circuit near the RAM.
- D. Use the appropriate jumper on main board.
- E. Use the reset button on the front panel.

Answer: A,D

Explanation:

QUESTION NO: 12

A Windows XP system stops booting with the error message NTLDR is missing. Which of the following is the BEST resolution for this problem?

- A. fixmbr
- B. Perform a clean install of Windows XP.
- C. fixboot
- D. Format and restore the system.

Answer: C

Explanation:

QUESTION NO: 13

A client has a problem with one of the workstations serial ports. Which of the following tools will diagnose the problem?

- A. Loop back plug
- B. Crossover cable
- C. Power supply tester
- D. Cable tester

Answer: A

Explanation:

QUESTION NO: 14

A technician would like to create a spanned volume on two basic disks. Which of the following steps must be completed?

- A. Create a RAID 0 set.
- B. Format the drive as FAT32.
- C. Create a striped set.
- D. Convert the basic disks to dynamic.

Answer: D

Explanation:

QUESTION NO: 15

Which of the following is true regarding the number of volumes that can be created on a basic disk? (Select TWO).

- A. Using NTFS, the limit is sixty-four.
- B. Using FAT32, the limit is thirty-two.
- C. Without extended partitions, the limit is four.
- D. Using either FAT or NTFS, the limit is three.
- E. With extended partitions, there is no limit.

Answer: C,E

Explanation:

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