



1Z0-996^{Q&As}

Oracle Utilities Customer Cloud Service 2019 Implementation Essentials

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QUESTION 1

There has been a meter exchange at a service point in the past year.

How many installation events exist for the service point for the past year?

- A. Two
- B. One
- C. Four
- D. None
- E. Three

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V2_01.pdf

QUESTION 2

For a customer to receive a Subscription communication, what must they have?

- A. an active address contact preference
- B. an active address type preference
- C. an active person contact preference
- D. an active account contact preference

Correct Answer: D

QUESTION 3

What correctly describes the possible causes of price proration?

- A. change in Bill Factor only
- B. changes in Rate Schedule and Bill Factor only
- C. change in Rate Schedule only
- D. change in Rate Version Calculation Group only
- E. changes in Rate Version Calculation Group and Bill Factor only

Correct Answer: B



Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V3_01.pdf

QUESTION 4

When a service agreement is created, it is based on a template called the Service Agreement Type (SA Type) and values may be defaulted from a Start Option.

Which three attributes can get defaulted from a Start Option? (Choose three.)

- A. Terms and Conditions
- B. Service to be billed
- C. Contract Quantities
- D. CIS Division
- E. Rate

Correct Answer: ABC

QUESTION 5

Which two statements about usage subscription types are correct? (Choose two.)

- A. Usage subscription types define the main billing contact.
- B. Usage subscription types define the time zone.
- C. Usage subscription types define the valid service point types.
- D. Usage subscription types define the recipient of the usage.

Correct Answer: BC

Reference: https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf (40, 41)

QUESTION 6

Which statement correctly describes the relation between a device and a measuring component?

- A. A device configuration links a device only to interval channels.
- B. Two measuring components on the same device should have the same Units of Measure (UOM).
- C. A device should have only one measuring component type.
- D. A device can have any combination of interval and/or scalar measuring components.

Correct Answer: D



Reference: https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf (33)

QUESTION 7

Which business object performs critical validations whenever initial measurements are loaded?

- A. D1-IMDRetry
- B. D1-GenericIMDMain
- C. D1-IMDSeeder
- D. D1-IMDPreVEE
- E. D1-IMDPeriod

Correct Answer: C

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

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QUESTION 8

Your customer's initial measurement data (IMD) has been imported and can be viewed through the Measuring Component portal, but is not in the "Final" measurement status.

What can you assume that the IMD has passed?

- A. Critical Validation
- B. Multiplier Check Validation
- C. Sum Check Validation
- D. Critical Validation, High/Low Check Validation, and Sum Check Validation
- E. High/Low Check Validation

Correct Answer: B

QUESTION 9

Which two plug-in spots can call the rating functionality using base package-supplied algorithm types? (Choose two.)

- A. Adjustment Type - Adjustment FT Creation
- B. Billable Charge Template
- C. Bill Segment Type - Bill Segment Create



D. Adjustment Type - Generate

E. Bill Segment Type - Bill Segment FT Creation

Correct Answer: AE

QUESTION 10

Which two are "Are SP and Device Ready?" state algorithms for Enable Service? (Choose two.)

A. Customer Device Compatibility Check

B. Create Service Point

C. Check for Measurement

D. Create Usage Subscription

E. Start Service Agreement

Correct Answer: AC

Reference: https://docs.oracle.com/cd/E63094_01/PDF/SGG_SOM_Configuration_Guide_v2_1_0_3.pdf

(17 and 21)

QUESTION 11

Which three statements are true about initial measurements, final measurements, and usage? (Choose three.)

A. Usage is a synonym for bill determinants.

B. The initial measurement data can be optionally stored in Raw format.

C. A service point can have more than one initial measurement for the same period, but only one final measurement.

D. Final measurements can be directly edited or updated by users or by automated processes as required.

E. Usage is loaded in the application to generate final measurements.

Correct Answer: CDE

QUESTION 12

Throughout its lifecycle, an asset's disposition changes as it is moved between locations and service statuses.

Which are valid asset dispositions?

A. Receiving; Installed; Storage; Retired

B. In Receipt; In Field; In Stores; Retired



C. In Receipt; Installed; In Stores; Retired

D. Receiving; In Field; Storage; Retired

Correct Answer: B

QUESTION 13

Which configuration steps are required to derive loss-adjusted kWh on a measuring component based on a loss factor value related to a service point?

A. Configure a Service Point Characteristic Type and derivation algorithm, and then associate the algorithm to the Measuring Component Type and the characteristic value to the service point.

B. Configure an SQI and the derivation algorithm, and then associate the algorithm to the Measuring Component Type and SQI to the service point.

C. Configure a factor and derivation algorithm, and then associate the factor to the Measuring Component Type and the derivation algorithm to the service point.

D. Configure a factor and derivation algorithm, and then associate both to the Measuring Component Type and service point.

E. Configure a Service Point Characteristic Type, factor, derivation algorithm, and Service Quantity Identifier (SQI), and then associate the SQI and derivation algorithm to the Measuring Component Type and the characteristic value to the service point.

Correct Answer: B

QUESTION 14

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

A. It controls the Late Payment Charge Calculation Method.

B. It controls the Service Type to be billed.

C. It controls the valid Rates that can be applied to the service agreement type.

D. It controls debt age.

E. It controls where the bill is to be sent.

Correct Answer: ABCD

QUESTION 15

Using a base-supplied algorithm type, what is payment distribution priority typically determined by?

A. Customer Class and Service Agreement Type



B. Payment Type + Debt Age

C. Debt Age

D. Service Agreement Type's Priority and Debt Age

E. Customer Class and Debt Age

Correct Answer: E

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