



# 1Z0-996-20<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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### QUESTION 1

Critical validation rules verify the integrity of the initial measurement data (IMD). If an implementation needs to add new critical validations, where would you configure them?

- A. as new lifecycle algorithms on the IMD Seeder BO (D1-IMDSeeder)
- B. in the pre-processing algorithm of the IMD Seeder BO (DI-IMDSeeder)
- C. as options on the IMD Seeder BO (D1-IMDSeeder)
- D. in the schema of the IMD Seeder BO (D1-IMDSeeder)
- E. in the validation algorithm on the IMD Seeder BO (D1-IMDSeeder)

Correct Answer: B

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### QUESTION 2

Using a base-supplied algorithm type, what is payment distribution priority typically determined by?

- A. Customer Class and Service Agreement Type
- B. Payment Type + Debt Age
- C. Debt Age
- D. Service Agreement Type's Priority and Debt Age
- E. Customer Class and Debt Age

Correct Answer: E

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### QUESTION 3

Which option correctly describes the high-level process from loading measurements through calculating usage?

- A. 1. Load Initial Measurements
- 2. Validate, edit, and estimate Initial Measurements
- 3. Create Final Measurements
- 4. Update Initial Measurements



B. 1. Load Initial Measurements

2.

Verify, evaluate, and enter Initial Measurements

3.

Create Final Measurements

4.

Calculate Usage

C. 1. Load Initial Measurements

2.

Validate, evaluate, and estimate Initial Measurements

3.

Update Initial Measurements

4.

Calculate Usage

D. 1. Load Initial Measurements

2.

Validate, edit, and estimate Initial Measurements

3.

Create Final Measurements

4.

Calculate Usage

Correct Answer: B

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#### QUESTION 4

Your client has the following requirements:

Many customers are installing their own solar electrical generation equipment. When these customers generate more electricity than required for their own use, the surplus can be exported back to the power grid.

In order to measure this generation, we have installed special scalar devices. These devices have separate registers to measure the energy generated (export) and the energy received (import) from the National Grid. Both reads will be stored in kWh, but the import is subtractive and export is consumptive.



What solution should you choose to configure the measuring component types for these specific requirements?

- A. Create two service points: one for subtractive import and the other for consumptive export.
- B. Create one new measuring component type for creating two measuring components (one for import and the other for export) that will be linked to one scalar device.
- C. Create one new measuring component type for creating a new measuring component that will be linked to two different scalar devices (one for import and the other for export).
- D. Create two new measuring component types (one for subtractive import and the other for consumptive export) to enable the creation of two measuring components that will be linked to one scalar device.

Correct Answer: D

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#### QUESTION 5

What happens when a device's measuring components are reconfigured (a new measuring component will be read) at a service point?

- A. A device with a new configuration type is created.
- B. The original installation event is updated with the "removal" (expire old device configuration).
- C. A device with a new configuration type is created. Moreover, a new installation event is created to "install" (new device configuration).
- D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).
- E. A new installation event is created to "install" (new device configuration).

Correct Answer: D

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#### QUESTION 6

Throughout its lifecycle, an asset's disposition changes as it is moved between locations and service statuses.

Which are valid asset dispositions?

- A. Receiving; Installed; Storage; Retired
- B. In Receipt; In Field; In Stores; Retired
- C. In Receipt; Installed; In Stores; Retired
- D. Receiving; In Field; Storage; Retired

Correct Answer: B

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#### QUESTION 7



Which entity defines the type of collection process to start based on age of debt, amount of debt, and type of customer?

- A. Debt Class
- B. Customer Class
- C. Collection Class Control
- D. Collection Class
- E. Collection Process Template

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E28945\\_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf](https://docs.oracle.com/cd/E28945_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf)

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### QUESTION 8

Which three statements are true about initial measurements, final measurements, and usage? (Choose three.)

- A. Usage is a synonym for bill determinants.
- B. The initial measurement data can be optionally stored in Raw format.
- C. A service point can have more than one initial measurement for the same period, but only one final measurement.
- D. Final measurements can be directly edited or updated by users or by automated processes as required.
- E. Usage is loaded in the application to generate final measurements.

Correct Answer: CDE

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### QUESTION 9

How should you configure the derived values that are relevant for a device?

- A. Configure the derived values on the Measuring Component for the measuring components to be defined on the device.
- B. Configure the derived values on the Measuring Component Type for the measuring components to be defined on the device.
- C. Configure the derived values on the Device Type for the derived values to be defined on the device.
- D. Configure the derived values on the Final Measurement Type for the measuring components to be defined on the device.

Correct Answer: D

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### QUESTION 10



Which business object performs critical validations whenever initial measurements are loaded?

- A. D1-IMDRetry
- B. D1-GenericIMDMain
- C. D1-IMDSeeder
- D. D1-IMDPreVEE
- E. D1-IMDPeriod

Correct Answer: C

Reference: [https://docs.oracle.com/cd/E91711\\_01/PDF/MDM-SGG\\_Business\\_User\\_Guide\\_v2\\_2\\_0\\_2.pdf](https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf)

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#### QUESTION 11

Which three statements are true about usage subscriptions? (Choose three.)

- A. A usage subscription can have either parent or child service points.
- B. A usage subscription can be configured to include only a portion of a service point usage.
- C. A usage subscription can have many service points.
- D. Usage subscriptions are always related to an account.
- E. A usage subscription can have only one service point.

Correct Answer: ACD

Reference: [https://docs.oracle.com/cd/E38983\\_04/PDF/MDM\\_Configuration\\_Guide\\_v2\\_1\\_0\\_3.pdf](https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf) (227)

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#### QUESTION 12

Approval Profiles control which aspects of an Adjustment?

- A. whether current and/or payoff balance are affected by the adjustment
- B. control how adjustments are approved
- C. if an adjustment requires approval before it's frozen
- D. information defaulted on an Adjustment
- E. whether the adjustment should appear on the customer's next bill

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E73180\\_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%](https://docs.oracle.com/cd/E73180_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20)

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### QUESTION 13

Which three initial measurement data (IMD) exception categories are available when you execute VEE rules? (Choose three.)

- A. Issue
- B. Terminate
- C. Low
- D. Information
- E. Complete

Correct Answer: ABD

Reference: [https://docs.oracle.com/cd/E18729\\_01/pdf/E18187\\_01.pdf](https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf) (32)

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### QUESTION 14

When creating a new business object for a service point (SP), what items are required to be able to view and update the new elements associated with the SP?

- A. Maintenance Object, Application Service, and Schema
- B. Schema, Validation Algorithm, and Maintenance UI Map
- C. Display UI Map, Display Map Service Script, and Maintenance UI Map
- D. Validation Algorithm, Post Processing Algorithm, and Lifecycle

Correct Answer: A

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### QUESTION 15

What determines an Account's Balance?

- A. the sum of all the Financial Transactions linked directly to the service agreements related to the account
- B. the amount recorded in the "Balance Due" field on an account
- C. the logic defined in a plug-in spot on the Installations Option
- D. the sum of all the balances recorded in the "Balance Due" field on each service agreement related to the account
- E. the sum of all the Financial Transactions linked directly to the account

Correct Answer: E

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