1Z0-493^{Q&As}

Oracle Communications Order and Service Management Server 7
Implementation Essentials

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QUESTION 1

When sending customer orders from a CRM application, a customer sales representative (CSR) reports that order requests are returning an error: "No matching Order Recognition rule found." After analyzing the error, you decide that a catch- all recognition rule should be configured, so that these orders are still created in OSM. Which three actions would you take to configure your new catch-all recognition rule?

A. setting relevancy to a number lower than other recognition rules

B. selecting the Fail Order check box

C. implementing the Recognition Rule with an expression such as "fn:true()"

D. defining an Input Message format based on the CRM message

E. defining an empty namespace

Correct Answer: ABC

Reference: https://docs.oracle.com/cd/E35413_01/doc.722/e35415/cpt_request_processing.htm#autoId5

QUESTION 2

You have implemented a custom logic that indicates in a field of your order data if the point-of-no-return (PoNR) has been reached or not. Identify two places where you should implement the logic to check this PoNR when order entry systems want to apply changes to an in-flight order.

A. in a behavior in the Creation Task that is used to create your order

B. in the Cancel Order transitions of the Order Lifecycle Policy

C. in the Submit Amendment transitions of the Order Lifecycle Policy

D. in the Process Amendment transitions of the Order Lifecycle Policy

E. in the order recognition rule that recognizes your order

Correct Answer: CD

Reference: https://docs.oracle.com/cd/E49311_01/doc.724/e41607/dsosm_olp_xq_ponr.htm

QUESTION 3

You have an XQuery automation plugin that performs several interactions with OSM, including searching for orders, getting detailed order information based on search results, and deciding whether to suspend those orders or not. What interface would you suggest to be used by this plugin in order to perform these interactions?

A. web service

B. OSM database

C. XML API

D. Task Web client

E. Order Management Web client

Correct Answer: C

QUESTION 4

Which three statements are true about the functionality of composition rules in an Order Item Fulfillment State Composition Rule Set?

A. You can aggregate to a composite state when multiple conditions are met.

B. You can aggregate to a composite state when one of multiple conditions is not met.

C. You can aggregate to a composite state when at least one child order item does not have a defined fulfillment state.

D. You can aggregate to a composite state when at least one child order item has a defined fulfillment state.

E. You can aggregate to a composite state when the order components of all order items have a defined fulfillment state.

Correct Answer: ACE

QUESTION 5

Which two functions can you perform by using XQuery expressions in your orchestration sequence?

A. selecting a fulfillment mode for an order

B. applying a condition to an orchestration stage

C. calculating a property of your order item

D. identifying order items from incoming orders

E. applying dependencies between orchestration stages

Correct Answer: CD

QUESTION 6

Your CRM system has an order that includes new broadband service order items to be provisioned and existing mobile service order items to be terminated in the network. Before sending this order for fulfillment, the customer requirements specify that the CRM system should send the same order items to the Order Management System to check whether it is feasible to fulfill the need.

Which entity in OSM would you use to differentiate between the orchestration plans that should be executed for each of these two (fulfill and check) orders?

A. Order Recognition Rules

B. Order Component Specifications

C. Fulfillment Modes

D. Order item action code property

E. Orchestration Sequences

Correct Answer: B

QUESTION 7

A new CRM system is submitting orders, which are recognized by a recognition rule, to an OSM instance. However, the validation rule XQuery returns errors. How would you justify that these errors are related to the validation rule?

A. Orders are created with the Not Started state.

B. Orders are created with the Failed state.

C. Orders are created with the Completed state.

D. Orders are created with the Aborted state.

E. Orders are created with the In Progress state.

Correct Answer: B

Reference: https://docs.oracle.com/cd/E35413_01/doc.722/e35415/cpt_request_processing.htm#autoId0

QUESTION 8

The following function is called in an XQuery automation plug-in before performing a logic that you have developed. Identify the functional action that would be executed with the output of this code.

```
declare function local:getCredential(
    $map as xs:string,
    $key as xs:string,
    $context as javatype:com.mslv.oms.automation.OrderContext)
    as element ()*
{
    let $credential :=
        context:getCredentialAsXML ($context, $map, $key)
    return $credential/oms:Credential
}
```

A. Authenticate with a southbound interface.

B. Receive responses from a JMS queue.

C. Publish messages to a JMS queue.

D. Communicate with another running order in the same OSM instance.

E. Check the users that are running tasks in the current order.

Correct Answer: D

QUESTION 9

While upgrading an existing cartridge to fit new requirements, you decide to change the task data of an existing task. Which two considerations should you take into account when performing this activity?

A. Adding new elements to your task data will add the same elements to its parent task data.

B. Changing your task data will impact the order recognition rule even if you are not changing a creation task.

C. To change the behavior of a task element, you will have to change the corresponding behavior at the order template level.

D. Some of the elements in your task data must be edited in another task because they are inherited.

E. Changing the task data could also change the task data of other tasks due to inheritance configurations.

Correct Answer: DE

QUESTION 10

Your customer requests OSM to be installed in a highly available environment to support a large volume of inbound orders and outbound requests. Which three components of the OSM architecture would you consider to propose to your customer?

A. Oracle WebLogic installation with a cluster of admin servers

B. Oracle Database with Real Applications Cluster (RAC)

C. Administrator application installation in a clustered environment

D. Load balancer to balance the workload among Oracle WebLogic Servers

E. WebLogic Node Managers to control the Managed Servers
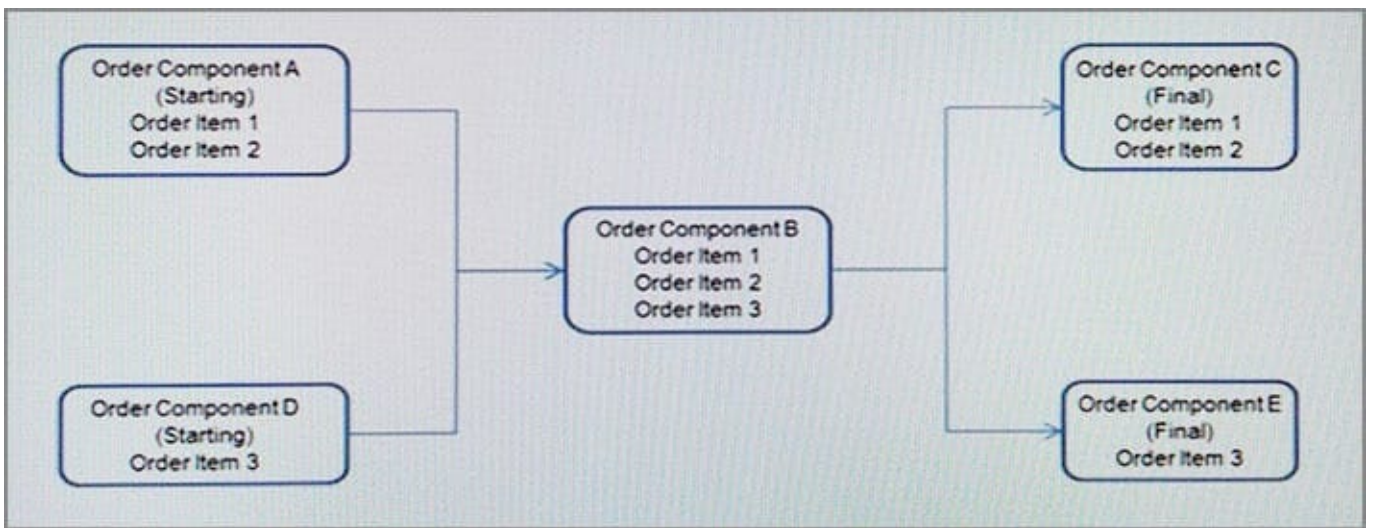
Correct Answer: ABD

QUESTION 11

This diagram represents the orchestration plan of an order that you submitted on January 1. The following are configured in your cartridge:

-

Each order component has a minimum processing duration of two days.

-

The product specification of Order Item 3 has a minimum processing duration of four days.

-

In the product specification of Order Item 3, Order Component B has a duration of four days.

Considering that the requested delivery date is set to January 10 for all order items, when will the order start its execution?

A. January 1

B. January 2

C. January 4

D. January 6

E. January 8

F. January 10

Correct Answer: A

QUESTION 12

Identify three functions of the OSM Task Web client.

A. It enables order processing personnel to monitor and manage tasks within an order and to ensure that all associated tasks are completed.

B. It enables order fallout managers to diagnose and manage the order fallouts associated with an order.

C. It enables users to associate roles or workgroups with task and manually complete the activities associated with those tasks.

D. It enables users to monitor email notifications and handle them through acknowledgement, escalation, and forwarding to other users.

E. It enables users to suspend and resume orders, cancel orders, and create orders manually.

Correct Answer: ABE

Reference: https://docs.oracle.com/cd/E49155_01/doc.73/e49159/web_intro.htm#OSMSM106

QUESTION 13

You must implement a dependency between two order components within a product specification, where the dependent order component will wait the amount of time defined in an order item property after the blocking order component finishes its execution and before starting its own execution.

What are the two tasks required to configure this behavior?

A. defining a Wait Condition in the dependency, which is configured with the task state "Received"

B. defining a Wait For Condition in the dependency, which is configured with the task state "Completed"

C. defining a Wait For Condition in the dependency, which is configured with a data change notification

D. defining a Wait Delay in the dependency, which is configured with a fixed time duration

E. defining a Wait Delay in the dependency, which is configured with a duration expression

F. defining a Wait Condition in the dependency, which is configured with no delay duration

Correct Answer: AE

QUESTION 14

Your OSM cartridge includes two structures at the same level as your order template:

-

 Customer structure with single cardinality and including information about customer profiles such as customerName, customerAddress, and customerContact

-

 Devices structure with multiple cardinality and including information about the physical elements associated with an order

A new activation system will interact with OSM, requiring a list of devices to activate and a customer profile to be associated for each device structure.

Which approach would you use to reflect this association in your order data, without causing a big impact on the existing modeling?

A. At the data schema level, move the Customer structure to be placed inside the Devices structure.

B. At the order template level, modify the Devices structure by creating a child Reference Node to the Customer structure.

C. At the data schema level, create a new node "CustomerDevice" and include the elements of both Customer and Devices.

D. Modify the task data of only those tasks that interact with the new activation system by placing the Customer structure inside the Devices structure.

E. At the data schema level, modify the Devices structure by creating a child Reference Node to the Customer structure.

Correct Answer: A

QUESTION 15

In your process, how would you model an asynchronous interaction with an activation system that has the following characteristics:

-

 The interaction includes one single request message and multiple response messages.

-

 The number of response messages may vary depending on the use case.

-

 The delay between the request and any response messages is considered too long and should not impact the process of revision orders.

-

 Any revision order received before the last response message should submit a new request to the activation system.

A.

a single task sending the request and receiving all the responses

B.

one task sending the request and receiving the first response and a second task receiving the subsequent responses

C.

one task sending the request and another task receiving all the responses

D.

one task sending the request and one task per response that is received

E.

one task sending the request, one task receiving all the responses, except the last response, and another task receiving the last response

Correct Answer: C

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