1Z0-1071-20^{Q&As}

Oracle Cloud Platform Digital Assistant 2020 Specialist

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QUESTION 1

As per Oracle\\'s recommendation, which is the best practice regarding conversational design?

A. Ask users open-ended questions such as "how can I help you?"

B. To account for possible mistakes, make it clear to users that the bot is still learning.

C. Use quick reply buttons (as opposed to natural language inputs) as much as possible.

D. Ensure that capabilities of the bot f the things that it can and can\\'t do") are clear and discoverable.

Correct Answer: A

QUESTION 2

Consider the following excerpt from a dialog flow code where size is a context variable of value list entity type PizzaSize with values Small, Medium, and Large:

```
context
  variables:
    size: "PizzaSize"
    iResult: "nlpresult"

intent
  component: "System.Intent"
  properties:
    variable: "iResult"
    transitions:
    actions:
      OrderPizza: "getPizzaSize"
      CancelPizza: "cancelOrder"
      unresolvedIntent: "unresolved"

getPizzaSize:
  component: "System.List"
  properties:
    prompt: "What size of pizza"
    variable: "size"
    nlpResultVariable: "iResult"
    options: "${size.value.enumValues}"
    transitions:
      next: "placeOrder"
```

Which two events will occur when a user starts a new conversation with the sentence "Order a Large Pizza"?

A. The nlpResultVariable property is not supported by System.List, so no entity extraction will occur.

B. The Dialog Engine will transition to the PlaceOrder state.

C. The size variable has no value before getPizzaSize is called, so the user will be prompted to select from the list of

values.

D. The nlpResultVariable will populate the size value with Large.

Correct Answer: BD

QUESTION 3

You have a digital assistant with a pizza skill. While ordering a pizza, the user triggers the digital assistant\\'s Help system intent by entering "help". What is the default functionality of the digital assistant assuming no help functionality has been implemented in the pizza skill?

A. The digital assistant displays a prompt and a card which can be configured to show examples of what the skill can do.

B. Nothing. You need to explicitly define a help state in the pizza skill.

C. The digital assistant displays the information contained in the Description field of the skill.

D. The digital assistant displays a dialog to confirm if the user wants help. If the user selects "yes", the skill returns to the system, intent and awaits user input.

E. The current conversation stops and the skill returns to the system, intent and awaits user input.

Correct Answer: D

QUESTION 4

You are designing a skill for a railway company. You created a value list entity (StationEntity), which is the list of all possible train stations To resolve an intent (RouteInfoIntent), you need to determine whether the user is asking for a route which is either to a station or from a station. Which statement describes the most robust and efficient approach for extracting this information from the user input?

A. Create a value list entity called ToFromEntlty with values of "to" and "from" and with appropriate synonyms for each value. Create a value list called DirectionStation and add ToFromEntity and StationEntity to this. Then, add DirectionStation to the RouteInfoIntent.

B. Create two derived entities based on StationEntity. In one entity, set the preceding phrase to "to" (along with any required synonyms). In the other entity, do the same but with the preceding phrase "from". Add both entities to the RouteInfoIntent intent.

C. Duplicate StationEntity. In one version, prefix all of the train station names with "to" and in the other prefix with "from". Then add both entities to the RouteInfoIntent intent.

D. Add StationEntity to the RouteInfoIntent intent and then update the training data with phrases beginning with "from".

Correct Answer: B

QUESTION 5

Which statement is true regarding the effect of context pinning on routing?

A. If the input includes an implicit invocation for a skill, the router pins the conversation to that skill.

B. If the user is pinned to a skill and then enters something that doesn\\'t relate to that skill, the router automatically checks other skills for a match.

C. The thresholds that determine whether context pinning will occur or not set at the skill level.

D. For user input that includes an explicit invocation for a skill, but not intent-related utterance, the router pins the conversation to the skill. The next utterance, the router pins the conversation to the skill. The next utterance is assumed to be related to that skill.

Correct Answer: D

QUESTION 6

Consider the following dialog flow code in a skill: Which statement is true?

```
wait:
    component: "System.Output"
    properties:
        text: "Please wait, we're reviewing your order"
        keepTurn: true
    transitions:
        next: "waitmore"

waitmore:
    component: "System.Output"
    properties:
        text: "Almost done..."
        keepTurn: false
    transitions:
        next: "printIt"

printIt:
    component: "System.Output"
    properties:
        keepTurn: true
        text: "Thank you for your order."
    transitions:
        return: "done"
```

A. The skill displays the message "Please wait, we\\'re reviewing your order", then displays "Almostdone...", then displays "Thank you for your order.", and then completes the conversation.

B. The skill displays the message "Please wait, we\\'re reviewing your order" and then waits for user input.

C. The skill displays the message "Please wait, we\\'re reviewing your order", then displays "Almost done...", and then waits for user input.

D. The skill displays the message "Please wait, we\\'re reviewing your order", then displays "Almost done...", then displays "Thank you for your order.", and then waits for user input.

Correct Answer: A

QUESTION 7

When you configure an application in Oracle Identity Cloud Service to be consumed by Oracle Digital Assistant for the system.OAuth2AccountLink component, why do you need to have the RefreshToken grant selected?

A. TheRefreshToken grant ensures that users will never have to sign in to the skill again after their initial login.

B. You need a refresh token to force a successful logout of the logged in user.

C. TheRefreshToken grant ensures that the System.OAuth2Account link component can refresh an expired access token automatically because the access token has a much shorter lifespan than the refresh token.

D. The RefreshToken grant ensures that a fresh access token is retrieved even if a user\\'s password in Oracle Identity Cloud Service has changed, thus ensuring the user uninterrupted access.

Correct Answer: C

QUESTION 8

What is the output of this code?

```
8    context:
9      variables:
10         runner: "int"
11   states:
12     setVariable:
13       component: "System.SetVariable"
14       properties:
15         variable: "runner"
16         value: 0
17       transitions:
18         next: "increment"
19
20     increment:
21       component: "System.SetVariable"
22       properties:
23         variable: "runner"
24         value: "${runner.value?number +1}"
25       transitions:
26         next: "checkExitCondition"
27
28     checkExitCondition:
29       component: "System.Switch"
30       properties:
31         source: "${(runner.value?number > 3)?then('quit','continue')}"
32         values:
33         - "quit"
34         - "continue"
35       transitions:
36         actions:
37           quit: "exit"
38           continue: "increment"
39           NONE: "exit"
40     exit:
41       component: "System.Output"
42       properties:
43         text: "Leaving loop at ${runner.value}"
44       transitions:
45         return: "done"
```

A. "Leaving loop at 3"

B. "Leaving loop at 4"

C. "Leaving loop at 0"

D. "Your session appears to be in infinite loop. Please_try again later\\'\\'

Correct Answer: D

QUESTION 9

What is the error message `\\'Your session appears to be in an infinite loop\\'\\' usually caused by?

A. a missing keepTurn = true entry in the dialog flow

B. a component in a dialog flow state that references a variable that has a value set while the dialog flow state continues to transition

C. a problem with the Digital Assistant tenant

D. a problem with a custom component that is referenced in your dialog flow

Correct Answer: C

QUESTION 10

Intent has been configured with a composite bag entity. Which statement is FALSE?

A. The skill may allow users to update their previous input.

B. The conversation is entirely sequential, where users can only input values in the order determined by the dialog flow definition.

C. The composite bag entity slots values as they are provided from the user input. It then prompts for other entity item values.

D. The composite bag entity is typically resolved using a system.ResolveEntities component or a system.commonResponse component.

Correct Answer: D

QUESTION 11

Which three statements are FALSE regarding entity resolution using a composite bag?

A. You can define multiple prompts for each entity item in the composite bag.

B. The composite bag will automatically resolve any entity values found in the initial user input.

C. When a user inputs entity values, they can only be resolved in the order in which they are defined within the

composite bag.

D. Each entity item in the composite bag can have only one value.

E. Every entity item in the composite bag must be prompted for and have a value entered.

F. You can define validation code using Apache Freemarker for entity item values.

Correct Answer: ACE

QUESTION 12

With the conversation variable being the reference to the Bots Node SDK, which statement correctly describes what happens when the custom component executes the following code?

conversation.reply(1 HelloWorld 1); conversation.keepTurn(true); done();

A. The code prints the "HelloWorld" message in response to the next user message.

B. The code triggers dialog flow navigation to a state, which has its name mapped to the current dialog flow state\\'s HelloWorld action transition.

C. The code prints "HelloWorld" multiple times until an infinite loop gets detected by the dialog flow engine.

D. The code prints "HelloWorld" as a message and triggers dialog flow navigation to the next state.

E. The code prints "HelloWorld" as a message and waits for user input.

Correct Answer: A

QUESTION 13

When testing your skill, you notice that two of its intents consistently rank as the top two, resolving within just a few points of each other.

Given the unpredictable nature of which intent gets the top score, what would you do to allow the skill user to choose the correct intent?

A. Change the Confidence Win Margin so that both intents are offered to the user.

B. Change the Confidence Threshold during your testing until the correct intent always wins.

C. For each intent, create an entity of phrases that are distinct to each intent, and add the appropriate entity to the corresponding intent.

D. Keep adding training data until you get a predictable result every time.

E. Change the Explicit Invocation Threshold to zero to ensure that the correct intent is picked up when the user mentions the name of the intent.

Correct Answer: E

QUESTION 14

Which is NOT used to tune routing behavior?

A. the classifier\\'s F1-score

B. the built-in system intent confidence threshold

C. the confidence win margin

D. candidate skills\\' confidence thresholds

Correct Answer: A

QUESTION 15

Oracle Digital Assistant supports several messenger-specific channel types, such as iOS, Android, Web, and Facebook. If your messenger client is not supported, what is the simplest way to connect your skill or digital assistant to the client?

A. Use a custom component to extend a supported channel type.

B. Implement the channel using a Webhook.

C. You can\\'t connect to a unsupported messenger client. You can only connect channels to the supported clients.

D. Ensure that your skill only outputs text and not Images or visual components such as cards. Then use the standard Web channel, which you can use for text-only conversations.

Correct Answer: B

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