

## **USER-EXPERIENCE-DESIGNER**Q&As

Salesforce Certified User Experience Designer

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#### **QUESTION 1**

Cloud Kicks wants its users to know when a new feature is enabled or available with a short video explaining the new feature.

What should be recommended?

- A. Lightning Path component
- B. Docked prompt using In-App Guidance
- C. Custom video component
- D. Utility bar with embedded video

Correct Answer: A

#### **QUESTION 2**

Cloud Kicks (CK) is planning to roll out a refreshed version of its mobile app with some new functionality for customers.

What are two reasons why CK\\'s UX Designer would consider using an interactive prototype in this situation? Choose 2 answers.

- A. To increase the speed of design compared to paper prototyping
- B. To eliminate the need for journey mapping during discovery
- C. To avoid added long-term cost from oversight-driven rework
- D. To enable iterative feedback from the users

Correct Answer: AB

#### **QUESTION 3**

Universal Containers (UC) uses a custom lightning component with an Apex class to display shipment information (custom object, private OWD). UC sales managers are complaining about two important points:

1.

Shipment records that belong to their teams can be seen by other users.

2.

Shipment amount should be visibleonly by managers, but sales reps are able to view it.

Which two features did the development team miss that is causing the problems?

Choose 2 answers.



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- A. Use runAs in test class to enforce user permissions and field-level permissions.
- B. Use With Sharing keyword in Apex classes to enforce sharing rules evaluation.
- C. Use isSharable keyword in Apex classes to assure record visibility.
- D. Use isAccessible() method in Apex classes to check field accessibility

Correct Answer: BD

#### **QUESTION 4**

Cloud Kicks wants to implement its company colors in all UI components, like buttons and icons, using a custom themes.

How does the Salesforce Lightning Design System (SLDS) ensure the UI components align with the theme?

- A. Design tokens prefixed with "brand"
- B. JS libraries loaded from a static resource
- C. CSS Hex colors
- D. Builder panels

Correct Answer: A

#### **QUESTION 5**

A UX Designer is creating a site for delivery within Builder for a customer who has strict requirements is stay focused on out-of-the-box styling and components only.

Which three methods would deliver a branded experience?

Choose 3 answers

- A. Select a footer and configure which social media links to display.
- B. Display custom variations ofpages based on user behavior.
- C. Select a theme and customize content including copy and imagery.
- D. Use the theme editor to adjust fonts, text case, colors, and site logo.
- E. Create flexible layouts for pages with unique background images.

Correct Answer: ABE

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