

# TM12<sup>Q&As</sup>

ISTQB-BCS Certified Tester Advanced Level- Test Manager (2012)

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# **QUESTION 1**

In your organization the following tools of the same vendor are currently in use: a requirements management tool, a test management tool and a bug tracking tool.

You are the Test Manager.

You are currently evaluating a test automation tool of the same vendor (to complete the vendor\\'s tool suite) against an interesting open-source test automation tool under the GNU GPL (General Public License).

There are no initial costs associated to that open-source tool.

Which of the following statements associated to the selection of the open-source tool is correct in this scenario?

A. The open-source tool can be modified but only if the community of developers of that tool gives you the formal permission to modify it.

B. There are no initial costs for the open-source tool but you should carefully consider the costs associated to the integration with the existing tools and also evaluate the recurring costs.

C. There are no initial costs for the open-source tool because open-source tools are usually low-quality, while vendor tools have always a better quality than the corresponding open-source tools.

D. The open-source tool can be modified but it can\\'t be distributed further in any way.

Correct Answer: B

#### **QUESTION 2**

Consider the following test strategies:

- I. Consultative test strategy
- II. Reactive test strategy
- III. Analytical test strategy
- IV. Process-compliant test strategy

Consider also the following examples of test activities:

1.

Prioritize the test cases, based on the results of a FMEA analysis, to ensure early coverage of the most important areas and discovery of the most important defects during test execution

2.

Execute usability testing driven by the guidance of a sample of users (external to the test team)

3.

Perform exploratory testing sessions throughout the system test phase



4.

On an Agile project, execute tests that cover the test conditions identified for each user story of a feature planned for iteration

Which of the following correctly matches each test strategy with an appropriate example?

A. I-2; II-3; III-4; IV-1 B. I-3; II-2; III-1; IV-4 C. I-1; II-2; III-3; IV-4 D. I-2; II-3; III-1; IV-4

Correct Answer: D

### **QUESTION 3**

Assume you are the Test Manager for a new software release of an e-commerce application.

The server farm consists of six servers providing different capabilities. Each capability is provided through

a set of web services.

The requirements specification document contains several SLAs (Service Level Agreements) like the

following:

SLA-001: 99.5 percent of all transactions shall have a response time less than five seconds under a load of

up-to 5000 concurrent users

The main objective is to assure that all the SLAs specified in the requirements specification document will

be met before system release. You decide to apply a risk-based testing strategy and an early risk analysis

confirms that performance is high risk. You can count on a well-written requirements specification and on a

model of the system behavior under various load levels produced by the system architect.

Which of the following test activities would you expect to be the less important ones to achieve the test

objectives in this scenario?

A. Perform unit performance testing for each single web service.

B. Monitor the SLAs after the system has been released into the production environment.

C. Perform system performance testing, consisting of several performance testing sessions, to verify if all the SLAs have been met.

D. Perform static performance testing by reviewing the architectural model of the system under various load levels.

Correct Answer: B



# **QUESTION 4**

Assume you are managing the system testing phase of a project.

The system test execution period is scheduled to twenty weeks.

All tests are manual tests. You are following a risk-driven test approach.

During the last staff meeting the project manager tells you new deadlines that will not allow completion of

all the system tests.

Which of the following would you expect to be the best way to respond to this situation?

A. Prioritize executing the tests for the highest product risks and track these risks.

B. Remove testers from your test team, so that they can be assigned to other projects.

- C. Automate all remaining tests.
- D. No action is needed, test as much as possible in the remaining time period.

Correct Answer: A

# **QUESTION 5**

The following are the requirements identified as "critical":

REQ-SEL-001. The user shall be able to combine all the three products with all the four durations to define an item to purchase. REQ-SEL-002. The user shall be able to add a maximum of six different items to the shopping cart. REQ-PUR-001. The user shall be able to purchase all the items in the shopping cart using a credit voucher. REQ-PUR-002. The user shall be able to purchase all the items in the shopping cart using the available credit already charged on the smartcard. REQ-PUR-003. The user shall be able to purchase all the items in the shopping cart using all the accepted credit cards (Visa, MasterCard and Great Wall Card). REGLOGO-001. The user shall be able to logout (by clicking the logout button) from both the "select" and "purchase" pages going back to the "browse" page (anonymous navigation).

Moreover, the following quality risk item has been identified as "critical":

QR-P1. The web customer portal might not be able to provide the expected response time (less than 10 sec) for the purchase transactions under a load of up-to 1000 concurrent users.

Test analysis for system testing has just begun and the following test conditions have been identified:

TC-SEL-01. Test the combinations of products and durations to define an item to purchase TC-SEL-02. Test the maximum number of items, which can be added to the shopping cart TC-PUR-01. Test the purchase of an item TC-PUR-02. Test the purchase of an item with the credit charged on the smartcard

What is the MINIMUM number of test conditions that must be added to fulfill both the EXCR1 and EXCR2 exit criteria?

A. 1

B. 2



C. 3

D. 4

Correct Answer: C

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