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QUESTION 1

What effects does the KPI importance weight of 11 have on the overall health score of a service?

- A. At least 10% of the KPIs will go critical.
- B. Importance weight is unused for health scoring.
- C. The service will go critical.
- D. It is a minimum health indicator KPI.

Correct Answer: D

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/KPIImportance#:~:text=ITSI%20considers%20KPIs%20that%20have,other%20KPIs%20in%20the%20service>

QUESTION 2

Besides creating notable events, what are the default alert actions a correlation search can execute? (Choose all that apply.)

- A. Ping a host.
- B. Send email.
- C. Include in RSS feed.
- D. Run a script.

Correct Answer: BCD

Throttling applies to any correlation search alert type, including notable events and actions (RSS feed, email, run script, and ticketing).

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/EA/ConfigCS>

QUESTION 3

When creating a custom deep dive, what color are services/KPIs in maintenance mode within the topology view?

- A. Gray
- B. Purple
- C. Gear Icon
- D. Blue

Correct Answer: A



Services, entities, and KPIs that are fully or partially impacted by a maintenance window appear in a dark gray color on pages that display health scores, including service analyzers, service and entity details pages, glass tables, multi-KPI alerts, and deep dives.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/AboutMW>

QUESTION 4

Where are KPI search results stored?

- A. The default index.
- B. KV Store.
- C. Output to a CSV lookup.
- D. The itsi_summaryindex.

Correct Answer: D

Search results are processed, created, and written to the itsi_summary index via an alert action.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/BaseSearch>

QUESTION 5

Which ITSI functions generate notable events? (Choose all that apply.)

- A. KPI threshold breaches.
- B. KPI anomaly detection.
- C. Multi-KPI alert.
- D. Correlation search.

Correct Answer: ABD

After you configure KPI thresholds, you can set up alerts to notify you when aggregate KPI severities change. ITSI generates notable events in Episode Review based on the alerting rules you configure.

Anomaly detection generates notable events when a KPI IT Service Intelligence (ITSI) deviates from an expected pattern.

Notable events are typically generated by a correlation search.

Reference:

<https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/KPIthresholds>

<https://docs.splunk.com/Documentation/ITSI/4.10.1/SI/AboutSI>



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