



# SPLK-3002<sup>Q&As</sup>

Splunk IT Service Intelligence Certified Admin

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### QUESTION 1

Which of the following is an advantage of using adaptive time thresholds?

- A. Automatically update thresholds daily to manage dynamic changes to KPI values.
- B. Automatically adjust KPI calculation to manage dynamic event data.
- C. Automatically adjust aggregation policy grouping to manage escalating severity.
- D. Automatically adjust correlation search thresholds to adjust sensitivity over time.

Correct Answer: A

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/TimePolicies>

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### QUESTION 2

What are valid ITSI Glass Table editor capabilities? (Choose all that apply.)

- A. Creating glass tables.
- B. Correlation search creation.
- C. Service swapping configuration.
- D. Adding KPI metric lanes to glass tables.

Correct Answer: ACD

Create a glass table to visualize and monitor the interrelationships and dependencies across your IT and business services.

The service swapping settings are saved and apply the next time you open the glass table.

You can add metrics like KPIs, ad hoc searches, and service health scores that update in real time against a background that you design. Glass tables show real-time data generated by KPIs and services.

Reference:

<https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/GTOverview>

<https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/ServiceSwap>

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### QUESTION 3

Which ITSI functions generate notable events? (Choose all that apply.)

- A. KPI threshold breaches.



- B. KPI anomaly detection.
- C. Multi-KPI alert.
- D. Correlation search.

Correct Answer: ABD

After you configure KPI thresholds, you can set up alerts to notify you when aggregate KPI severities change. ITSI generates notable events in Episode Review based on the alerting rules you configure. Anomaly detection generates notable events when a KPI IT Service Intelligence (ITSI) deviates from an expected pattern.

Notable events are typically generated by a correlation search.

Reference:

<https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/KPIthresholds>

<https://docs.splunk.com/Documentation/ITSI/4.10.1/SI/AboutSI>

<https://docs.splunk.com/Documentation/ITSI/4.10.2/EA/NotableEvents>

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#### QUESTION 4

In distributed search, which components need to be installed on instances other than the search head?

- A. SA-IndexCreation and SA-ITSI-Licensechecker on indexers.
- B. SA-IndexCreation and SA-ITOA on indexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.
- C. SA-IndexCreation on indexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.
- D. SA-ITSI-Licensechecker on indexers.

Correct Answer: A

SA-IndexCreation is required on all indexers. For non-clustered, distributed environments, copy SA-IndexCreation to \$SPLUNK\_HOME/etc/apps/ on individual indexers.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Install/InstallIDD>

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#### QUESTION 5

How do you automatically restrict a KPI to only the entities in its service, and generate KPI values for each entity?

- A. Select "Yes" for both "Split by Entity" and "Filter to Entities in Service".
- B. Select "No" for "Split by Entity" and "Yes" for "Filter to Entities in Service".



C. Select "Yes" for "Split by Entity" and "No" for "Filter to Entities in Service".

D. Select "No" for both "Split by Entity" and "Filter to Entities in Service".

Correct Answer: A

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/BaseSearch>

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