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QUESTION 1

When deploying ITSI on a distributed Splunk installation, which component must be installed on the search head(s)?

- A. SA-ITOA
- B. ITSI app
- C. All ITSI components
- D. SA-ITSI-Licensechecker

Correct Answer: D

Install SA-ITSI-Licensechecker and SA-UserAccess on any license master in a distributed or search head cluster environment. If a search head in your environment is also a license master, the license master components are installed when you install ITSI on the search heads.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Install/InstallIDD>

QUESTION 2

In maintenance mode, which features of KPIs still function?

- A. KPI searches will execute but will be buffered until the maintenance window is over.
- B. KPI searches still run during maintenance mode, but results go to itsi_maintenance_summaryindex.
- C. New KPIs can be created, but existing KPIs are locked.
- D. KPI calculations and threshold settings can be modified.

Correct Answer: A

It's a best practice to schedule maintenance windows with a 15- to 30-minute time buffer before and after you start and stop your maintenance work. This gives the system an opportunity to catch up with the maintenance state and reduces the chances of ITSI generating false positives during maintenance operations.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/AboutMW>

QUESTION 3

Which of the following is a recommended best practice for service and glass table design?

- A. Plan and implement services first, then build detailed glass tables.
- B. Always use the standard icons for glass table widgets to improve portability.
- C. Start with base searches, then services, and then glass tables.
- D. Design glass tables first to discover which KPIs are important.



Correct Answer: D

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/GTOverview>

QUESTION 4

Which of the following describes entities? (Choose all that apply.)

- A. Entities must be IT devices, such as routers and switches, and must be identified by either IP value, host name, or mac address.
- B. An abstract (pseudo/logical) entity can be used to split by for a KPI, although no entity rules or filtering can be used to limit data to a specific service.
- C. Multiple entities can share the same alias value, but must have different role values.
- D. To automatically restrict the KPI to only the entities in a particular service, select "Filter to Entities in Service".

Correct Answer: D

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/KPIfilter>

QUESTION 5

What is the default importance value for dependent services' health scores?

- A. 11
- B. 1
- C. Unassigned
- D. 10

Correct Answer: A

By default, impacting service health scores have an importance value of 11. Reference:
<https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/Dependencies>

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