



# SK0-004<sup>Q&As</sup>

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### QUESTION 1

A server technician was recently given a penetration testing report. The report states that VNC is running on server 192.168.1.25. Which of the following can the technician conclude about the statement?

- A. The default TCP port for VNC is 3389, and the penetration test is implying the system cannot be remotely accessed.
- B. The default TCP port for VNC is 3389, and the penetration test is implying the system can be remotely accessed.
- C. The default TCP port for VNC is 5900, and the penetration test is implying the system can be remotely accessed.
- D. The default TCP port for VNC is 5900, and the penetration test is implying the system cannot be remotely accessed.

Correct Answer: C

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### QUESTION 2

A technician is troubleshooting a blade server with correctable memory errors on only one DIMM. Which of the following troubleshooting steps should the technician take FIRST?

- A. Replace the suspected failed DIMM with a new DIMM
- B. Swap locations of the DIMM with a known-good DIMM
- C. Replace all the DIMMs in the suspect bank of memory
- D. Apply all OS and applications software patches

Correct Answer: A

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### QUESTION 3

A systems administrator was tasked with decommissioning a server that contains sensitive data. The systems administrator powered down the server so it was no longer accessible from the network. Two weeks later, during an investigation by security, it is discovered that an employee within the company accessed the server that morning and attempted to access the restricted data. Physical security logs show no one entered the server room. Which of the following hardening techniques was MOST likely neglected on this server?

- A. Enabling intrusion detection
- B. Stopping unneeded services
- C. Installing only required software
- D. Disabling WOL

Correct Answer: D

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### QUESTION 4



After installing a 1 TB hard drive, a technician notices the OS is reporting significantly less unformatted capacity than was expected. Which of the following is the root cause?

- A. NTFS is using up capacity
- B. The OS is reporting raw capacity
- C. The OS is reporting capacity using base 2 numbers
- D. There was old data previously stored on the drive

Correct Answer: D

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#### QUESTION 5

Users at a remote site have reported that a regularly used server is inaccessible. The systems administrator knows users at another site also use the same server, so the administrator contacts them to see if the same issue is occurring. Which of the following troubleshooting steps is this an example of?

- A. Establish a plan to resolve the issue.
- B. Establish a theory of probable cause.
- C. Establish the scope of the issue.
- D. Test the theory of probable cause.

Correct Answer: C

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