

# SALESFORCE-ASSOCIATE Q&As

Salesforce Certified Associate

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#### **QUESTION 1**

Which action(s) must be taken for Salesforce updates?

- A. Updates are automatic; nothing needs to be downloaded or installed.
- B. Updates require purchasing an updated license.
- C. Updates need to be downloaded with each release

Correct Answer: A

#### **QUESTION 2**

How can a report of all Accounts with Opportunities be created?

- A. Use the Accounts report type.
- B. Use the Accounts with Opportunities report type.
- C. Use the Opportunities report type.

Correct Answer: B

#### **QUESTION 3**

The Health Department wants to gain more insight into its patient data than what Salesforce Dashboards can provide. Which Salesforce product should the department use?

- A. Experience Cloud
- B. CRM Analytics
- C. Health Cloud

Correct Answer: B

#### **QUESTION 4**

An online retail company uses Sales Cloud and Marketing Cloud. The company\\'s Salesforce associate needs help while working in Marketing Cloud and wants to hear other Salesforce professionals\\' opinions. They would like to post a question that anyone around the globe who is familiar with Salesforce can answer.

Which resource should they use?

- A. Trailblazer Community
- B. Trailhead Academy



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C. Salesforce Help

Correct Answer: A

#### **QUESTION 5**

A Salesforce associate wants a visual summary of opportunities in a list view. The associate would like to summarize, filter, and move opportunities along the pipeline. What should they do to meet this requirement?

- A. Create an Opportunity Summary report.
- B. Create an Opportunity List View.
- C. Create an Opportunities Kanban View.

Correct Answer: C

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