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QUESTION 1 Caloric vestibular test using air A. 92543; 92700 B. 92543; 92543 C. 92700 D. 92543 Correct Answer: C **QUESTION 2** Megan is the new Director of Health Information at Blue Ridge Rehabilitation Associates, a large multi-specialty clinic. Her initial assessment of the department\\'s functioning is that there is considerable duplication of effort. To collect information on the systems used in the current functions and to analyze and improve the process, she chose to use a A. work process flowchart. B. systems diagram. C. decision tree. D. Pareto chart. Correct Answer: A **QUESTION 3** You just used a scheduling syste m to schedule an appendectomy for Dr. Smith. The system auto matically looked up how long it takes Dr. Smith to perform the surgery. It contacted the patient\\'s insurance company to confirm that the procedure is covered by the patient\\'s policy and notified materials management of the supplies that would be needed that day. This is an example of how _____could work. A. reminders B. alerts C. OLAF D. clinical guidelines Correct Answer: C

QUESTION 4



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In determining your acute care facility\\'s degree of compliance with prospective payment requirements for Medicare, the best resource to reference for recent certification standards is the

Α	C.A	RF	man	ual
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B. hospital bylaws.

C. Joint Commission accreditation manual.

D. Federal Register.

Correct Answer: D

QUESTION 5

The quality improvement team for the HIM department meets to generate ideas to address physician complaints about missing dictation reports. What QI tool would prove useful in discussing various recommendations for solving this problem?

A. flowchart

B. scatter diagram

C. check sheet

D. brainstorming

Correct Answer: D

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