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QUESTION 1

A government agency wants to provide the ability for an external customer to apply for a grant They require data about the applicant their financial status, project plans, and other details, which must match the structure of their paper form lo comply with the Paper Reduction Act. The expectation is that there will be a lot of interest in this grant, and a high volume of applications will occur. It is also required to have pixel-perfect branding of the application within us authenticated website.

What tool(s) would be required to provide an application form like experience to enter this data?

A. OmniChannel, Flows, Apex, and DataLoader

B. Scripts, Einstein Al, Assessments, and Grants

C. OmniScripts, DataRaptors, Integration Procedures, and FlexCards

D. Application Form, Lightning Web Components, Communities, and Applications

Correct Answer: C

OmniScripts, DataRaptors, Integration Procedures, and FlexCards are tools that can be used to provide an application form like experience to enter data. OmniScripts are guided digital forms that can capture data from external customers and provide recommendations based on business logic. DataRaptors are data transformation tools that can map data between different objects or systems. Integration Procedures are integration orchestration tools that can execute multiple actions in a sequence, such as calling DataRaptors or external services. FlexCards are reusable UI components that can display data from multiple sources in a single view. Reference:https://trailhead.salesforce.com/con tent/learn/modules/public-sector-solutions-design/explore-the-components-of-public-sector-solutions

QUESTION 2

A public sector agency plans to use Public Sector Solutions for grants management. There are no in-house developers in the agency, and they are worried that some of the installation steps may potentially require development skills and the use of developer tools such as VS Code and SalesforceDX.

Which steps for Public Sector Solutions setup and installation require the use of such developer tools?

A. Activate DataPack OmniScripts and Integration Procedures

B. Installation of OmniStudio Package in the org

C. Deploy the DataPack Lightning Web Component Files to the Org

D. Download Public Sector Sample DataPacks from Process Library

Correct Answer: C

Deploying the DataPack Lightning Web Component Files to the Org is a step for Public Sector Solutions setup and installation that requires the use of developer tools such as VS Code and SalesforceDX. DataPack Lightning Web Component

Files are files that contain code for displaying DataPacks on Lightning Pages or Experience Sites. To deploy these files to the org, the agency needs to use a developer tool that supports metadata deployment, such as VS Code and

SalesforceDX.

Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_datapack_lwc.ht
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QUESTION 3

A public sector agency recently implemented Public Sector Solutions for license and permit use cases. The agency is now planning to get certified for ISO 27001 compliance. One of the essential requirements for achieving this certification is demonstrating that enhanced security, data protection, and auditing capabilities are in place for their implementation.

What Salesforce add-on product should a technical consultant recommend for the agency\\'s compliance use cases?

A. Setup Audit Trail

B. Field History Tracking

C. Salesforce Shield

D. Classic Encryption

Correct Answer: C

Salesforce Shield is a Salesforce add-on product that can be used for the agency\\'s compliance use cases. Salesforce Shield provides enhanced security, data protection, and auditing capabilities for the agency\\'s implementation. It includes three features: Platform Encryption, Event Monitoring, and Field Audit Trail. Platform Encryption allows the agency to encrypt sensitive data at rest while preserving critical platform functionality. Event Monitoring allows the agency to track and audit user activity and performance across the platform. Field AuditTrail allows the agency to track changes to sensitive data fields over time and set retention policies for field history data. Reference:https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/secure-data-with-platform-encryption

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QUESTION 4

A government agency wants to automate the validation of an applicant\\'s date of birth from a driver\\'s license or passport.

Which features are required to automate the validation of the date of birth?

A. Files

B. Attachments

C. Intelligent Form Reader

D. Content

Correct Answer: C

Intelligent Form Reader is a feature that can be used to automate the validation of an applicant\\'s date of birth from a driver\\'s license or passport. Intelligent Form Reader is a component of OmniStudio, which is part of Public Sector Solutions. It allows users to upload documents or images and extract data from them using optical character recognition (OCR) or artificial intelligence (AI). It can also validate the extracted data against Salesforce records or external sources. Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_intelligent_form_

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QUESTION 5

A government agency is planning a Public Sector Solutions implementation. What are three main constraints that government agencies often have in project implementation?

A. Workshops, Schedule and Cost

B. Scope, Tools and Cost

C. Scope, Resources and Cost

D. Scope, Schedule and Cost

Correct Answer: D

Scope, schedule and cost are the three main constraints that government agencies often have in project implementation. Scope defines the goals, deliverables, and requirements of the project. Schedule defines the timeline, milestones, and dependencies of the project. Cost defines the budget, resources, and risks of the project. These three constraints are also known as the project management triangle or the triple constraint. Reference:https://help.salesforce. com/s/articleView?id=psc_admin_concept_psc_overview.htmandtype=5andlanguage=en_US

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