



PSM-II^{Q&As}

Professional Scrum Master level II (PSM II)

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QUESTION 1

What would be good ways of creating Development Teams that would support the Scrum values?

- A. Project Managers will allocate individuals to specific teams.
- B. Bring all the developers or existing teams together and let them propose how to organize into the new structure and self-organize into Development Teams.
- C. The operations manager determines the new team structures and assignments.
- D. Direct managers personally re-assign current reports to new teams.

Correct Answer: B

The ones that will be doing the work are the best ones to decide on what Development Team structures work best.

QUESTION 2

Who manages the progress of work during a Sprint?

- A. The Scrum Master
- B. The Product Owner
- C. The Team Lead
- D. The Development Team

Correct Answer: D

The Development Team is self-organized, thus manages and decides how to manage their own progress.

QUESTION 3

Steven is a Scrum Master of a Development Team that has members working in different cities and time zones. Organizing the Scrum events is time consuming and requires a lot of effort to set up and run. The Development Team proposes to only hold the Daily Scrum on Mondays.

Which two responses would be most appropriate from Steven? (Choose two.)

- A. Coach the team on why having a Daily Scrum every day is an important opportunity to update the Sprint plan and how it helps the team self-organize work toward achieving the Sprint Goal.
- B. Ensure that there is an overall consensus by having the Development Team members vote.
- C. Help the Development Team understand that lowering the frequency of communication will only increase the feeling of disconnect between the team members.
- D. Acknowledge and support their decision.



Correct Answer: AC

The Scrum Master is responsible for ensuring that the Scrum Team understands the purpose and value of the Scrum events. Because the Daily Scrum is owned by the Development Team, it will decide how best to run the event. And if needed the Scrum Master will coach the team to ensure the decisions stay within the boundaries of the Scrum framework.

QUESTION 4

Successful use of Scrum depends on how well people behave and act in ways that reflect the Scrum values. What can the value of openness affect?

- A. Collaboration efforts.
- B. Level of product quality.
- C. Team member happiness.
- D. Time to market.
- E. Trust from stakeholders.
- F. All of the above.

Correct Answer: F

The Scrum Team and its stakeholders agree to be open about all the work and the challenges with performing the work.

QUESTION 5

A Scrum Team must have a Product Owner and Scrum Master.

- A. False. A Scrum Master is only necessary when requested or needed.
- B. True. Each must be a full-time member on the Scrum Team.
- C. True. Their participation and availability will impact the outcomes produced by the Scrum Team.
- D. False. If a Product Owner is unavailable, he/she can be replaced by a Business Analyst.

Correct Answer: C

A Product Owner or Scrum Master can be dedicated to one team OR participate as a member on more than one team. How much time they spend with each team will directly impact effectiveness of the team.