PSM-II^{Q&As}

Professional Scrum Master level II (PSM II)

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QUESTION 1

Steven, the Scrum Master, observes that one of the Development Team members is not attending the Daily Scrum. The Development Team feels this is ok as they all sit in the same area and already have constant communication throughout the day.

Which is the best action for Steven to take?

A. Start running the Daily Scrum and require all members to be in attendance.

B. Talk to the Development Team member privately and tell him that he needs to be a team player.

C. Ask the Development Team, what value will result from having all team members present at the Daily Scrum and what are the risks if members don\\'t attend.

D. The Daily Scrum is owned by the Development Team and it is their responsibility to decide which team members must participate.

Correct Answer: C

The Scrum Master is responsible for ensuring that the Scrum Team understands the purpose and value of the Scrum events. Because the Daily Scrum is owned by the Development Team, it will decide how best to run the event. And if needed the Scrum Master will coach the team to ensure the decisions stay within the boundaries of the Scrum framework.

QUESTION 2

Every Development Team should have the competencies and skills needed to deliver a Done Increment in a Sprint.

A. True

B. False

Correct Answer: A

Development Teams are self-organized and cross-functional.

QUESTION 3

You have been hired as a Scrum Master for a company that has been doing business for over fifty years. In order to stay competitive, they have started an initiative to digitize their legacy systems. The company has several Scrum Teams working on different components that will be integrated to a single back office platform.

Your team is responsible for building the back office platform and integrating all other components. The Scrum Teams work in two week Sprints and are expected to deliver all functionality in six Sprints.

During development the requirement changes in the other components have been slowing down your team\\'s progress. Because of these changes, your team has estimated that they will not be able to deliver all expected work within the original timeframe. The Scrum Teams working on the other components confirm that they are still on track to meet the expected delivery date. The program manager in charge of the digitization initiative is upset and angry with your team.

As a Scrum Master, what could you do to help the Product Owner?

A. You suggest working with the program manager and the other teams on the ordering and the value of your team\\'s open Product Backlog items to redefine the possible delivery date.

B. You shorten your team\\'s Sprints to be ready sooner.

C. You remove all items from the Product Backlog for which development is forecasted to be beyond the expected date. These are likely to be low value anyhow.

D. You suggest adding additional developers to the team in order to increase velocity and meet the original date.

Correct Answer: A

The Scrum Master serves the Product Owner in several ways, including:

Finding techniques for effective Product Backlog management;

Helping the Scrum Team understand the need for clear and concise Product Backlog items;

Understanding product planning in an empirical environment;

Ensuring the Product Owner knows how to arrange the Product Backlog to maximize value.

QUESTION 4

Which of the following is required in Scrum?

A. Sprint Retrospective

B. All Development Team members answering the three questions at the Daily Scrum

C. Sprint Burndown Chart

D. User Stories

E. All of the above

Correct Answer: A

QUESTION 5

Which is the best description of a Product Owner?

A. Requirements developer.

B. Value optimizer.

C. Team leader.

D. Go-between between development team and stakeholders.

Correct Answer: B