



PRINCE2-PRACTITIONER^{Q&As}

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QUESTION 1

HOTSPOT

Lines 1 to 6 in the table below consist of an assertion statement and a reason statement. For each line identify the appropriate option, from options A to E, that applies. Each option can be used once, more than once or not at all.

Hot Area:

	Assertion		Reason	
1	The selected service provider should have their own Business Case for the work they are doing on the Outsourcing project.	True-False A	All project costs, including the cost of work carried out by external suppliers on the project should be included in the customer's Business Case.	True-False
2	The cost of managing the outsourcing contract should be included in the Business Case.	True-False B	The information in the Business Case is used to compare the development, maintenance and operational costs with the value of the benefits over a period of time.	True-False
3	The Business options section of the Business Case will need to be updated if the industry standards for outsourcing. are changed.	True-False C	The Business options section of the Business Case describes options that have been considered to address the business problem.	True-False
4	Any expected benefit from increasing staff flexibility should be included in the Business Case.	True-False D	The Business Case should list each benefit that it is claimed would be achieved by the project's outcome.	True-False
5	The End Project Report should identify whether the expected savings of £2 over 10 years have been achieved.	True-False E	All benefits in the Business Case should be achieved before a project is closed.	True-False
6	The Project Board should ensure that the Benefits Review Plan includes the mechanisms for measuring all the claimed benefits of outsourcing.	True-False F	The Benefits Review Plan is created in the initiation stage.	True-False

Correct Answer:



	Assertion		Reason	
1	The selected service provider should have their own Business Case for the work they are doing on the Outsourcing project.	True-False A	All project costs, including the cost of work carried out by external suppliers on the project should be included in the customer's Business Case.	True-False
2	The cost of managing the outsourcing contract should be included in the Business Case.	True-False B	The information in the Business Case is used to compare the development, maintenance and operational costs with the value of the benefits over a period of time.	True-False
3	The Business options section of the Business Case will need to be updated if the industry standards for outsourcing. are changed.	True-False C	The Business options section of the Business Case describes options that have been considered to address the business problem.	True-False
4	Any expected benefit from increasing staff flexibility should be included in the Business Case.	True-False D	The Business Case should list each benefit that it is claimed would be achieved by the project's outcome.	True-False
5	The End Project Report should identify whether the expected savings of £2 over 10 years have been achieved.	True-False E	All benefits in the Business Case should be achieved before a project is closed.	True-False
6	The Project Board should ensure that the Benefits Review Plan includes the mechanisms for measuring all the claimed benefits of outsourcing.	True-False F	The Benefits Review Plan is created in the initiation stage.	True-False

QUESTION 2

Which management product defines the detailed nature, purpose and function of a product?

- A. Plan
- B. Quality Register
- C. Project Product Description
- D. Product Description

Correct Answer: D



QUESTION 3

Which 2 statements apply to either the Extracts or references or Approval method sections?

- A. Delete entry 12 because this should be the Team Plan not the Stage Plan.
- B. A suitable entry for Extracts or references would be '\\Product Descriptions are available from Project Support\\'.
- C. Move entry 13 to Reporting arrangements because this describes how completion will be advised to the
- D. Project Manager.
- E. Delete entry 13 because this is NOT a Project Assurance responsibility.
- F. Add '\\The Project Manager is to be advised of completion of the Work Package by email\\'.

Correct Answer: AB

QUESTION 4

The e-learning course is being delivered by an external consultancy. The project manager has included a warranty period in the contract with the consultancy to ensure that any faults in the course can be fixed after the course is in operational use. This means that the work of the external consultancy will continue post-project. The project manager has suggested that an additional step be added to the standard course development model to be used for future projects to accommodate this additional work after the project has closed.

Is this an appropriate application of the '\\tailor to suit the project\\' principle, and why?

- A. Yes, because the project management method used should be appropriate to the customer/supplier environment
- B. Yes, because the project controls should be appropriate to the complexity and risk of the project
- C. No, because the PRINCE2 project lifecycle should not include project work after the project has closed
- D. No, because the project should be following ABC Company\\'s standard course development model

Correct Answer: B

Reference: <https://www.prince2primer.com/set-up-the-project-controls/>

QUESTION 5

Which 2 alternative actions apply to the proposed supplier assurance for this project?

- A. Retain because he has a professional facilities qualification and so is in a position to specify the needs of his division.
- B. Retain because he will be able to advise on many of the products that will enable outsourcing to happen, such as the 10-year outsourcing service contract.
- C. Retain because he is well-regarded within the Ministry because of the efficiencies, superb service and savings he has achieved in the Facilities Division.



D. Add 'Outcome Account Manager' because he will advise on potential changes and their impact on the integrity of the project's products.

E. Remove because he is involved with the project and is therefore NOT independent.

Correct Answer: BD

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