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QUESTION 1

Company A has initiated a project to update their online ordering system. The business analyst has noticed that the purchasing department, a primary stakeholder, is excluded from the list of stakeholders.

In which reference material can the business analyst find information about the missing project stakeholders?

- A. Business analyst communication plan
- B. Business case
- C. Organizational chart
- D. Business analysis plan

Correct Answer: A

QUESTION 2

When managing a product backlog, which statement best describes how to determine the value of backlog items?

- A. The stakeholders provide recommendations with the product owner having the final say.
- B. The stakeholders follow the value-ranking criteria.
- C. The stakeholders provide input about backlog value when the item is first identified.
- D. The stakeholders do not typically play a major role.

Correct Answer: B

QUESTION 3

The quality function deployment is best suited to assist in the process of:

- A. quality assurance by structuring the quality audits.
- B. relating the product features to customer value.
- C. quality control by determining the control charts and the run charts.
- D. controlling the effects between the quality functions.

Correct Answer: B

QUESTION 4

After conducting a brainstorming session with a group of project participants, the business analyst feels that the elicited requirements are biased. Which tool or technique could be used to gain an objective, first-handed insight into tasks and



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activities that are difficult to describe?

- A. Observation
- B. Document analysis
- C. Traceability matrix
- D. Questionnaires and surveys

Correct Answer: D

QUESTION 5

ID	Description	Functionality		Cost	
		Weight	Score	Weight	Score
1	Custom solution	7	10	3	1
2	Off-the-shelf solution	7	5	3	10
3	Customized off-the-shelf solution	7	10	3	3
4	Software as a service	7	7	3	5

A company uses a prioritization range of 110, in which 10 represents the highest or best. According to the information from the table, which option should the business analyst recommend?

A. 3

B. 4

C. 2

D. 1

Correct Answer: C

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