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QUESTION 1

An app builder wanes to show Groups as the last navigation menu item in the mobile app. However, (he app builder is unable to select Groups as one of the items on the drop-down menu. What could cause this?

A. Groups is available in the recent section of the navigation menu.

B. Groups is included m the Smart Search items but unavailable on the navigation menu.

C. Groups is unavailable in the selected list for the navigation menu.

D. Groups is available in the Chatter section of the navigation menu.

Correct Answer: B

QUESTION 2

What feature can an app builder use to automatically assign cases that have been open longer than three days to the next support tier?

A. Case Assignment Rules

B. Case Escalation Rules

C. Case Business Rules

D. Case Auto Response Rules

Correct Answer: B

QUESTION 3

Universal Containers (UC) has created a picklist held called Status on three separate custom objects. UC has a requirement to share the list of values for this field across each object. Which feature would an app builder use?

A. Field Update

B. Global Picklist Value Set

C. Dynamic Action

D. Dependent Picklist

Correct Answer: B

QUESTION 4

Universal Containers uses a custom object to track open job positions. They would like to automatically post updates on a record\\'s feed whenever a position stage is changed.

A. Workflow rule

B. Feed Quick Action

C. Auto-response rule

D. Feed tracking

Correct Answer: D

QUESTION 5

Universal Containers has limited in-house development resources, but would like to support online payment processing for its products.

What is the recommended solution to meet this requirement?

A. Configure price books, products, and payment schedules to enable this capability.

B. Work with developers to develop custom code for payment processing.

C. Configure Outbound Messaging to send a message to an external Payment Gateway.

D. Install an AppExchange product to provide Payment Gateway processing.

Correct Answer: D

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