



# PL-900<sup>Q&As</sup>

Microsoft Power Platform Fundamentals

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### QUESTION 1

A company uses Microsoft Flow.

Each time a work order is created, a service manager must review and approve the work order before a worker is dispatched.

You need to create a flow to enforce the process.

What should you create?

- A. plug-in
- B. approval flow
- C. business rule
- D. team flow
- E. instant flow
- F. scheduled flow

Correct Answer: B

With Power Automate, you can manage the approval of documents or processes across several services, including SharePoint, Dynamics 365, Salesforce, OneDrive for Business, Zendesk, or WordPress.

Reference: <https://docs.microsoft.com/en-us/power-automate/modern-approvals>

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### QUESTION 2

A company uses a Microsoft Excel spreadsheet to record raw material quality daily

The company's chief technology officer (CTO) wants to use a model-driven app to record the information.

The chief executive officer (CEO) will fund the development of the app for the CTO only if the CEO understands the benefits of using a model-driven app.

You need to identify the benefits of model-driven apps

Which two benefits of using a model-driven app should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point

- A. Users may use the same app on a mobile device, a tablet or a PC.
- B. The app contains prebuilt tables, forms, and views that reduce development time.
- C. Both staff members and anonymous users may use the app.
- D. The app may continue to use the existing Excel spreadsheet as a source of data.

Correct Answer: AB



The benefits of using a model-driven app include prebuilt tables, forms, and views that can reduce the development time and allow for customization. The app can be used on any device, including mobile devices, tablets, or PCs, making it easy for users to access the app from anywhere. While the app may use the existing Excel spreadsheet as a source of data, it is not a primary benefit. The ability to provide access to both staff members and anonymous users is not a benefit of model-driven apps.

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### QUESTION 3

A recent update has been made to a canvas app. The update causes a negative impact to users. You need to roll back the app to a previous version. What should you do?

- A. Restore the previous version of the app.
- B. Uninstall the app for all users and reinstall by using the package from a previous version.
- C. Deactivate the live app, import the previous version of the app, and then activate the app.
- D. Delete the app and create a new app based on the previous version.

Correct Answer: A

Restore a canvas app to a previous version in PowerApps. Restore an app from your account

1.

Open [powerapps.com](https://powerapps.com), and then click or tap Apps in the left navigation bar.

2.

Near the right edge, click or tap the info icon for the app that you want to restore.

3.

Click or tap the Versions tab, and then click or tap Restore for the version that you want to restore.

4.

In the confirmation dialog box, click or tap Restore. A new version is added to your list.

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app>

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### QUESTION 4

DRAG DROP

A company uses a model-driven app to manage customer data.

The company requires updates to the account table main form. The updates must be made within the app.

You need to make the required updates.

Which changes should you make to meet each requirement? To answer, drag the appropriate changes to the correct requirements. Each change may be used once, more than once, or not at all. You may need to drag the split bar



between

panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Changes**

Create a new column.

Edit the existing column.

**Answer Area**

**Requirement**

Require the city to be selected from a drop-down instead of entered as text.

Restrict the maximum number of characters of the Postal code column to 4.

Remove the time component from the Last on hold time datetime column.

**Change**

Change

Change

Change

Correct Answer:

**Changes**

Create a new column.

Edit the existing column.

**Answer Area**

**Requirement**

Require the city to be selected from a drop-down instead of entered as text.

Restrict the maximum number of characters of the Postal code column to 4.

Remove the time component from the Last on hold time datetime column.

**Change**

Edit the existing column.

Create a new column.

Create a new column.

**QUESTION 5**

DRAG DROP



You manage the support team at a rapidly growing company.

Customers and support technicians need a better experience when logging and responding to support requests. You need more visibility into what the support technicians are doing every week.

You need to recommend tools to help the company's needs.

Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools	Requirement	Tool
Power Apps portal	Customers must be able to submit support requests by using a website.	
Power Automate	Support requests must be created and stored.	
Power BI	Support technicians must be notified when a new support request is entered.	
Common Data Service	Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.	

Correct Answer:

Tools	Requirement	Tool
	Customers must be able to submit support requests by using a website.	Power BI
	Support requests must be created and stored.	Common Data Service
	Support technicians must be notified when a new support request is entered.	Power Automate
	Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.	Power Apps portal