



PL-200^{Q&As}

Microsoft Power Platform Functional Consultant

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QUESTION 1

You create a Power Virtual Agents bot.

You observe that the bot is not able to recognize input from some users. You need to configure the bot response for unrecognized input from users.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Transfer to an agent.
- B. Use a fallback topic.
- C. Display a system-defined error message.
- D. Connect to a different channel.

Correct Answer: BC

B. Use a fallback topic: Power Virtual Agents provides the capability to handle unrecognized inputs by using fallback topics. A fallback topic is a topic that is triggered when the bot is unable to recognize the user input. You can configure fallback topics by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Topics" tab and create a new topic with a fallback trigger. Reference: <https://docs.microsoft.com/en-us/power-virtualagents/topics-triggers#fallback-triggers>

C. Display a system-defined error message: This is another option to handle unrecognized inputs by displaying a predefined message that inform the user that the bot was unable to understand their input.

QUESTION 2

HOTSPOT

A company has a Power Apps app.

The app must meet the following requirements:

Managers assign lead records to the sales department. A new phone call record must be created if a lead record has no activities.

An email must be sent to the manager if the phone call record created is not completed after one day.

A classic workflow must run when a lead record is assigned.

You need to configure the check conditions for the workflow.

NOTE: Each correct selection is worth one point.

Hot Area:



	Edit the workflow.
	Review the lab with process sessions.
	Clear the option to delete the workflow retention jobs.
	Run the workflow.

Correct Answer:

Sharing options

Users
Active Directory security groups
Everyone in the organization

Answer Area

Requirement

Users in the accounting department

Users in the sales department

Sharing option

QUESTION 3

DRAG DROP

A company has a model-driven app that uses Microsoft Dataverse.

Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.

You need to enable the required features.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature



may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Select and Place:

Requirement	Action
Dataverse table type to create for the referenced customer data.	<div><div>Create a virtual table.</div><div>Create an activity table.</div><div>Create a user-owned table.</div><div>Create an organization-owned table.</div></div>
Protect sensitive customer data for specific fields.	<div><div>Create an alternate key.</div><div>Create a secured column.</div><div>Implement input method editor (IME) mode.</div><div>Set the value of the visible property of the fields to false.</div></div>

Correct Answer:

@

or

and

not

(less(item()?['sales'], 500000),

empty(item()?['credithold'], 'true')

equals(item()?['credithold'], 'true')

not>equals(item()?['credithold'], 'true'))

Explanation:

Box 1: Column

Users need to add an alternate phone number when entering their account information.

Add an extra column for the alternate phone number.

Box 2: View

The users also require a list that displays the customers that do not have an alternate phone number.

Use a view to find the required information.

QUESTION 4

You are developing a canvas app.

You need to apply business rules to the app without writing code.

Which three actions can you use? Each correct answer presents a complete solution.



NOTE: Each correct selection is worth one point.

- A. Validate data and show error messages.
- B. Enable or disable fields.
- C. Set field requirement levels.
- D. Set field values.
- E. Show or hide fields

Correct Answer: ACD

The following actions are not available on Canvas apps: Show or hide columns Enable or disable columns Create business recommendations based on business intelligence

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>

QUESTION 5

HOTSPOT

A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay.

You need to determine how to design the chat solution to answer those questions.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Power Platform admin center

Environments

Analytics

Resources

Help + support

Data integration

Data (preview)

Policies

Admin centers

Open environment Settings Resources Convert to production Copy Delete History

Environments > DEV

Details

Environment URL

State

Region

Refresh cadence

Type

Security group

Organization ID

Auditing

Auditing enabled

Saving new logs for

Free up capacity

Correct Answer:

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Environments

Analytics

Resources

Help + support

Data integration

Data (preview)

Policies

Admin centers

Environments > DEV > Settings > Audit settings

Auditing

Manage logging for Dataverse data

Start Auditing

Log access ⓘ

Read logs ⓘ

Retain these logs for

Set the retention policy for these logs, after which they'll be deleted.

30 days

30 days

90 days

180 days

One year (365 days)

Two years

Seven years

Custom

Forever

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

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