



# PL-200<sup>Q&As</sup>

Microsoft Power Platform Functional Consultant

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### QUESTION 1

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record.

You need to find the Note record.

Solution: Use Relevance Search to search for the word run.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: A

Relevance Search brings the following benefits: Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed." Includes the ability to search documents found in Notes and Attachments on Emails and Appointments

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-relevance-search>

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### QUESTION 2

#### HOTSPOT

You need to design the FAQ solution to handle unknown responses.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



## Answer Area

### Action

Create a new collection variable.

### Function

 ▼

Set

Select

Collect

AddColumns

Remove table values from a collection.

 ▼

Clear

Reset

Revert

DropColumns

Correct Answer:

**Answer Area****Requirement**

Prepopulate client information

**Configuration**

Dataflow

Relationship

Alternate key

Virtual table

Enter automobile information

Table

View

Connector

Power Automate flow

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off>**QUESTION 3**

A company uses a Dataverse environment. The environment is accessed from canvas and model-driven apps.

The Dataverse environment contains a table that has the following columns:

Name

Company

Contacted On

The company requires that the table not contain any duplicate rows when users create data in the environment.

You need to implement a solution that meets the requirement.

Solution: Create an alternate key for the columns.

Does the solution meet the goal?

A. Yes

B. No



Correct Answer: A

Explanation:

Alternate keys are useful for integration projects, when you need to bring into Dynamics data from an existing database into your Dataverse (Dynamics 365, Dynamics CRM, Common Data Service).

A Dataverse column will be set as carrying a unique value for each record.

Reference:

<https://nplima.medium.com/alternate-key-duplicates-in-dataverse-478522858202>

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#### QUESTION 4

A company has a custom website.

You need to embed a Power Virtual Agents chatbot into the website.

What should you use?

- A. Webpage URL
- B. Form ID
- C. Bot ID
- D. IFrame

Correct Answer: D

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels>

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#### QUESTION 5

##### HOTSPOT

You are a Dynamics 365 help desk administrator

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



### Tools

Power Fx

Power Query

T-SQL

Kusto

### Answer Area

#### Requirement

Filter data in the dataflow.

Filter data in the canvas app.

#### Tool

Tool

Tool

Correct Answer:



### Tools

Power Fx

Kusto

### Answer Area

#### Requirement

Filter data in the dataflow.

Filter data in the canvas app.

#### Tool

Power Query

T-SQL

System Personal Personal Personal System <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/add-edit-power-bi-visualizations-dashboard>

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