



# PL-200<sup>Q&As</sup>

Microsoft Power Platform Functional Consultant

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### QUESTION 1

A company creates a canvas app.

The app requires near real-time data from an accounting system that resides in a customer's data center.

You need to implement a solution for the app.

What should you create?

- A. On-premises data gateway
- B. Azure DevOps pipeline
- C. Data integration project
- D. Power Pages

Correct Answer: A

The on-premises data gateway acts as a bridge to provide quick and secure data transfer between on-premises data (data that isn't in the cloud) and several Microsoft cloud services. These cloud services include Power BI, Power Apps,

Power Automate, Azure Analysis Services, and Azure Logic Apps. By using a gateway, organizations can keep databases and other data sources on their on-premises networks, yet securely use that on-premises data in cloud services.

Incorrect:

Not D: PowerApps Portals requires at least a basic understand of code, whereas Power Pages makes building external websites more accessible to users from non-technical backgrounds, with a low to no-code builder and rich ready to use templates.

Reference: <https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/gateway-reference>

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### QUESTION 2

You plan to create a Power Virtual Agents bot.

The bot must support single sign-on.

You need to publish the bot.

Which two locations should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Mobile app developed for iOS and Android
- B. Website developed using pro developer tools



C. Microsoft Teams

D. Azure Bot Service channels

Correct Answer: BC

Configure single sign-on with Azure Active Directory in Power Virtual Agents Supported channels The following table details the channels that currently support SSO.

Custom Website Microsoft Teams Omnichannel for Customer Service2

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### QUESTION 3

#### HOTSPOT

You are setting up Power Apps security for a company. The company has a CEO, two vice presidents, and 10 managers. Five support representatives report to each manager.

You set up Manager Hierarchy so managers are able to view data only for the representatives who report to them. The CEO must be able to view all data for everyone. All support representatives must be able to view customer information in

each other's data across all managers.

You need to resolve issues that arise during testing.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



**Issue** Managers are unable to view all their report data.

**Action**

Add the manager's name to the representative's user record.
Change the Manager Hierarchy depth to 2.
Move the manager and reports to a separate business unit.
Set up a position in hierarchy.

**Issue**

The CEO is unable to view representative data but can view manager data.

**Action**

Add the CEO to the representative user record as a manager.
Change Manager Hierarchy depth to 3.
Create team security.

**Issue**

Five support representatives can view only their own data.

**Action**

Add the manager's name to the representative's user record.
Add users to field security.
Set up a position hierarchy.

Correct Answer:



**Issue** Managers are unable to view all their report data.

**Action**

Add the manager's name to the representative's user record.  
Change the Manager Hierarchy depth to 2.  
Move the manager and reports to a separate business unit.  
Set up a position in hierarchy.

**Issue**

The CEO is unable to view representative data but can view manager data.

**Action**

Add the CEO to the representative user record as a manager.  
Change Manager Hierarchy depth to 3.  
Create team security.

**Issue**

Five support representatives can view only their own data.

**Action**

Add the manager's name to the representative's user record.  
Add users to field security.  
Set up a position hierarchy.

#### QUESTION 4

##### DRAG DROP

You are developing an app.

You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list.

You need to create a connection to the Twitter service and build a solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

**Actions**

Create an action to search for the new posts with the hashtag.
Select the social media connector and enter the user credentials for the connection.
Sign in to the Business platform admin center and create a new project and connection set.
Create a trigger to send a mobile notification.
Select the social media connector generate an authentication key from the service, and enter the key for the connection.
Create an action to send a mobile notification.
Create a trigger to search for the new posts with the hashtag.
Sign in to Power Automate and create a new blank flow.

**Answer Area**

Correct Answer:

**Actions**

Sign in to the Business platform admin center and create a new project and connection set.
Select the social media connector generate an authentication key from the service, and enter the key for the connection.
Create an action to send a mobile notification.
Create a trigger to search for the new posts with the hashtag.

**Answer Area**

Sign in to Power Automate and create a new blank flow.
Select the social media connector and enter the user credentials for the connection.
Create an action to search for the new posts with the hashtag.
Create a trigger to send a mobile notification.

**QUESTION 5**

A company is planning to create a Power Virtual Agents bot.

The bot has the following requirements:

The bot must provide address information for the company.

The bot must be available from Microsoft Teams and from the internet website of the company.

You need to configure the bot.





Which component should you use?

- A. Channel
- B. Template
- C. Composer
- D. Skill

Correct Answer: A

Connect a bot to Web Chat When you create a bot with Azure, the Web Chat channel is automatically configured for you. The Web Chat channel includes the [Web Chat control](<https://github.com/microsoft/BotFramework-WebChat>), which provides the ability for users to interact with the bot directly in a web page.

The Web Chat channel contains everything you need to embed the Web Chat control in a web page. To do so, you'll get your bot's secret key and then embed the control in a web page.

Note: Custom website

You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a SharePoint site.

You can also add the bot to your Power Platform admin center.

Add bot to your website

On the side pane, select Settings then Channels.

Select Custom website and then select Copy to copy it directly to the clipboard, or Share to email to open a new email message with the snippet included, in your default email app.

Provide the snippet to your web developer to add the bot to your website.

Reference: <https://learn.microsoft.com/en-us/azure/bot-service/bot-service-channel-connect-webchat>

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