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QUESTION 1

Which of the following is MOST commonly associated with the WBS and used to develop a project timeline?

A. Process diagram

B. RACI matrix

C. Gantt chart

D. Network diagram

Correct Answer: C

Explanation: Gantt charts can show milestones, deliverables, and all the activities of the project including their durations, start and end dates, and the resources assigned to the task. Gantt charts typically display the tasks using a horizontal bar chart format across a timeline. I know project managers who have constructed Gantt charts for small projects using only a spreadsheet.

QUESTION 2

A project team is preparing for a major system upgrade that is scheduled for next week. During the upgrade, there will be limited availability of technology resources.

Which of the following is the BEST communication method for the team during the activation?

A. In-person command center

B. Video conferencing

C. Voice conferencing

D. Instant messaging

Correct Answer: D

Explanation:

Instant messaging allows you to communicate with another person via a text message over the Internet.

There are many software programs that provide this capability. You can use instant messaging on a

computer, tablet, or phone provided the software program you're using has that capability. It\'s a great

mechanism to convey a quick, short message. Instant messaging isn\'t appropriate for meetings or complex

information or for communicating with multiple people at the same time.

QUESTION 3

A customer approaches a team member to report that old functionality is no longer valid due to technology restrictions.

The team member has also noticed this during the execution of the project. The team member agrees with the new functionality provided by the customer, implements the change, and notifies the

project manager.

Which of the following actions should the project manager take NEXT?

A. Notify the team that the change has been made.

B. Update the project management plan based on the change.

C. Proceed to the next task in the project schedule.

D. Conduct an impact analysis to verify there is no collateral damage.

Correct Answer: C

QUESTION 4

A project manager for a projectized organization is notified that a team member is ill and will be out for an extend period of time. This team member is the only person with a key skill set.

Which of the following should the project manager notify FIRST regarding the team member\'s absence?

A. Project sponsor

B. Human resources office

C. Budget office

D. Project team

Correct Answer: B

QUESTION 5

A project team is spread between two countries on different continents. Which of the following factors are MOST likely to influence communication methods selected for the communication plan? (Choose two.)

A. Interorganizational constraints

B. Personal preferences

C. Language barriers

D. Cultural differences

E. Confidentiality constraints

Correct Answer: CD