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QUESTION 1

Which three options can you configure for a mobile app channel? (Choose Three)

- A. Change the host for a mobile app to a production system, rather than a development system.
- B. Identify how different mobile devices render UI controls.
- C. Establish security behavior for a mobile app, such as the use of biometric identifiers.
- D. Define UI behavior for a view when displayed on a mobile device.
- E. Define the role applied to users when they run the mobile app.

Correct Answer: ACE

QUESTION 2

To process an employee retirement package, the system requires approvals from the supervising manager, and the ...

How do you implement the requirements so that each approver can work independently?

- A. Create an approval step with cascading approval.
- B. Create business logic to route the assignment to the different approvers.
- C. Create three parallel processes with approval steps.
- D. Route the assignment to a work queue to which all three roles have access.

Correct Answer: A

QUESTION 3

A transaction dispute case type allows customers to dispute a bank card transaction for one of three reasons:

*

Stolen card

*

Duplicate charge

*

Fulfillment error

A.

F1 AND F2 AND F3 AND F4 AND F5



B.

(F1 AND F3) OR (F3 AND F4) OR F5

C.

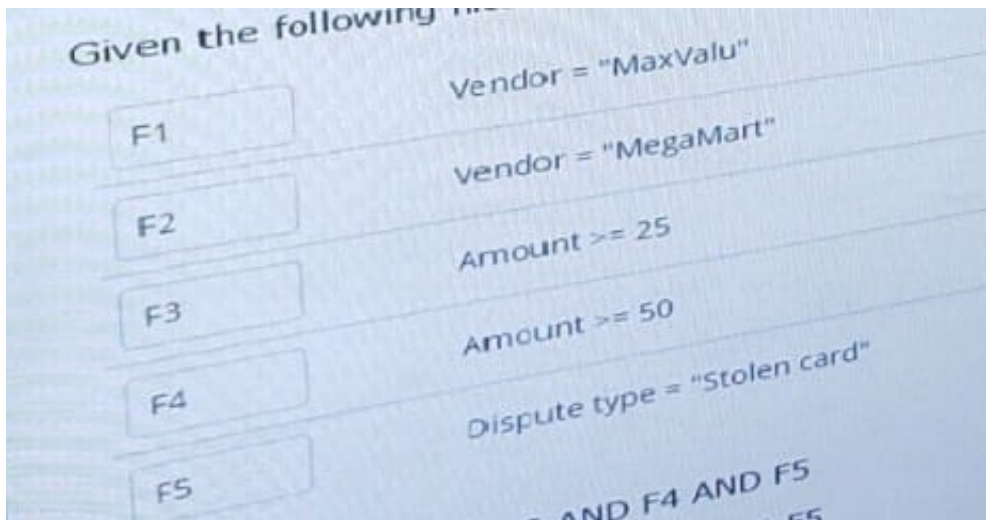
((F1 AND F3) OR (F2 AND F4)) AND F5

D.

(F1 AND F3) OR (F2 AND F4) AND F5

Most dispute for the stolen cards occur at two vendors. MegaMart and Maxvalu. The fraud analyst requests a report that displays stolen card dispute meeting the following thresholds:

Given the following filter conditions, which logic statement returns the correct subnet of transaction disputes?



Correct Answer: C

QUESTION 4

How do you enable field-level auditing for properties?

- A. Add an auditing optional action to the case workflow.
- B. Enable the auditing feature on the property rule forms.
- C. Enable field-level auditing for the case type.
- D. Add a field validation to the case workflow.

Correct Answer: C

QUESTION 5

Consider the following requirement:



The patient must be able to modify physician details at any time without impacting primary case processing.

Which configuration satisfies this requirement?

- A. Add a case-wide optional action to the case life cycle.
- B. Add a primary stage with at least one process to the case life cycle.
- C. Add an alternate stage with at least one process to the case life cycle.
- D. Add an assignment to the case life cycle.

Correct Answer: A

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