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QUESTION 1

Which two requirements demonstrate the need to configure correspondence? (Choose Two)

- A. Fax a new insurance claim to the auto repair shop.
- B. Text the customer with status changes in an insurance claim.
- C. Assign a new insurance claim to a case worker to process.
- D. Phone a customer for additional information about the case.

Correct Answer: AB

QUESTION 2

HOTSPOT

In the Answer Area, select the appropriate correspondence configuration for each type of content.

Hot Area:

Content

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

Correspondence Configuration

| Source Insert Property Insert Rule | |
|--|--|
| Source Insert Property Insert Rule | |
| Source Insert Property Insert Rule | |

Correct Answer:



Content

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

Correspondence Configuration

| Source Insert Property Insert Rule | |
|--|--|
| Source Insert Property Insert Rule | |
| Source Insert Property Insert Rule | |

QUESTION 3

Which two conditions do you test with a unit test? (Choose Two)

- A. A data page populates without any errors.
- B. A property value is set correctly by a data transform.
- C. An application displays user views for 20 users within three seconds.
- D. An application is successfully migrated to a test system.

Correct Answer: AB

QUESTION 4

A retail store wants an application to process a new customer loyalty account. The customer enters their contact information; including name, email, phone number, and address. This information is displayed in a data relationship.

What type of data relationship do you create?

- A. A Data reference field
- B. An Embedded data field
- C. A Case reference field
- D. A Query field

Correct Answer: B

QUESTION 5



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You create an application for employees to submit timesheets. Employees enter work, vacation, and sick time for a particular week. On the entry form, employees see a summary of the total hours entered. After the employee submits the timesheet, the application displays remaining vacation and sick time for the employee. To configure the form where users enter hours, select the best configuration option to calculate the total hours for the week.

- A. Use a When rule. When the value of any work, vacation, or sick time changes, the total hours change.
- B. Use declarative processing. When the value of any work, vacation, or sick time changes, the total hours change.
- C. Use procedural processing. When the value of any work, vacation, or sick time changes and the user submits the form, the total hours change.
- D. Use a data transform. When the user enters the form, the data transform determines the sum of the work, vacation, and sick time properties.

Correct Answer: B

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