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QUESTION 1

Which two configurations do you use to validate the minimum age of a new potential customer in the Collect Account Information assignment step? (Choose Two)

- A. Create and Edit Validate rule to check the customer age.
- B. Reference the Edit Validate rule on the Collect Account Information flow action.
- C. Reference the Validate rule on the Collect Account Information flow action.
- D. Reference the Validate rule on the Collect Account Information assignment.
- E. Reference the Edit validate rule on the Collect Account Information assignment.
- F. Create a Validate rule to check the customer age.

Correct Answer: CF

QUESTION 2

Apartment tenants submit maintenance requests that specify their name, address, request type, and description of the request. Tenants may submit multiple maintenance requests for different request types. The company wants to identify duplicate maintenance requests from the same address.

Which two configurations, when used together on the Search duplicate cases step, achieve this goal? (Choose Two)

- A. Configure the request type as a weighted condition.
- B. Configure the tenant name as a basic condition.
- C. Configure the apartment address as a basic condition.
- D. Configure the apartment address as a weighted condition.

Correct Answer: AB

QUESTION 3

Which studio do you use to configure a service level agreement (SLA) with a passed deadline?

- A. Admin Studio
- B. Prediction Studio
- C. Dev Studio
- D. App Studio

Correct Answer: C



QUESTION 4

Hospital staff members enter appointment details including relevant patient information, diagnoses, lab orders, and prescribed medication. This information is aggregated in the Patient visit summary view. The patient receives a copy of this view through email. Which two configurations, when applied in combination, achieve this behavior? (Choose Two)

- A. Add a Create PDF automation that references the Patient visit summary view.
- B. Add a Send Email step and enable the option to include attachments.
- C. Add a Send Email step and compose the message to reference the relevant properties.
- D. Enable email notifications on the case type.

Correct Answer: AB

QUESTION 5

In an application for configuring hardware equipment for new employees, the manager chooses a laptop model from a drop-down list. The list of available laptop models is maintained in an external system and may change over time. Which of the following do you use as the data source for this drop-down list ?

- A. A data page
- B. A local list
- C. A data table
- D. A data transform

Correct Answer: A

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