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QUESTION 1
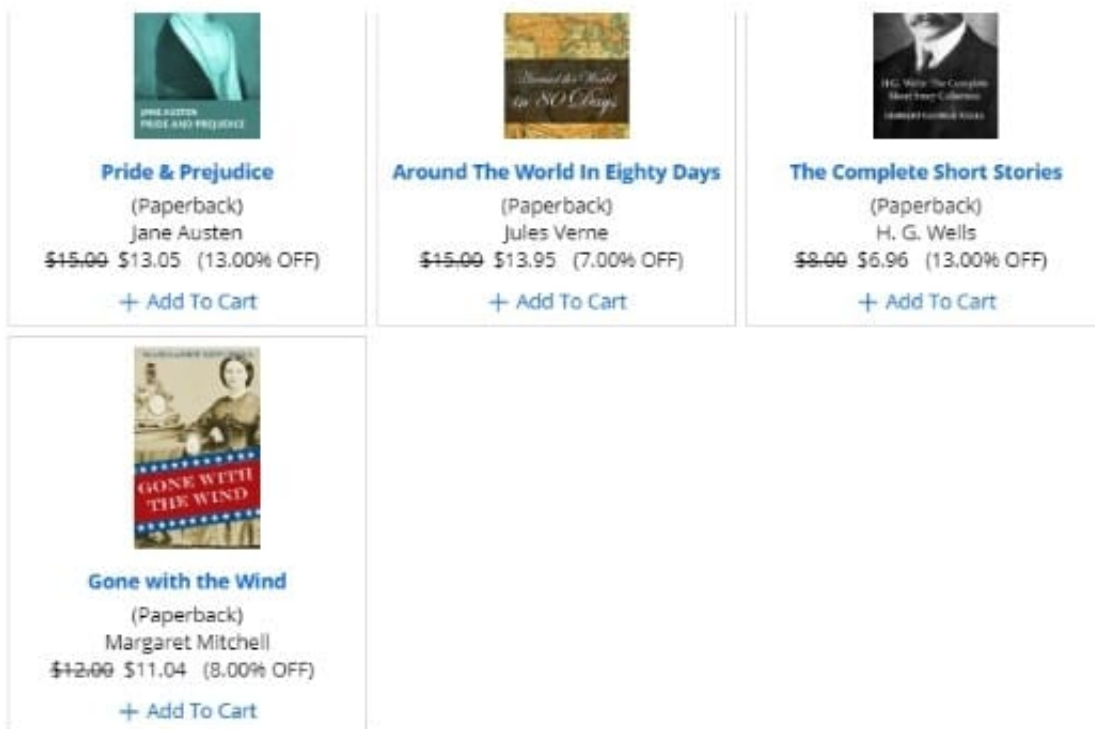
How do you route an assignment so that any available member of the department can perform the t ask?

A. Route the assignment to a work list.

B. Route the assignment to the admin user I

C. Route the assignment separately to all members.

D. Route the assignment to a work queue.

Correct Answer: D

QUESTION 2

You are designing a form for an online bookstore to show new arrivals. Which layout do you use to display the book cover pictures, as shown in the image?

A. Screen layout

B. Column layout

C. Repeating dynamic layout

D. Dynamic layout

Correct Answer: C

QUESTION 3

When a user selects a item in a list, the application displays data about that item. Data is copies to a page property using the Copy from a data page options.

After the data has been copies to the property, when is the data copies to the property again?

A. Never

B. The next time the case is opened

C. The next time the property is accessed

D. When the item is changed

Correct Answer: D

QUESTION 4

A survey is sent to a customer via email.

How do you configure a solution to ensure the email includes the case ID for the survey?

A. Create a required field for the case ID that must be entered by a user during the case process prior to sending the survey.

B. Call a data transform to copy the case ID from pyWorkPage to the email.

C. Create a process using the Send Email step allowing representatives to quickly add the case ID to the email.

D. Use the Insert Property feature of a Send Email step to add the case ID when composing the message dialog.

Correct Answer: D

QUESTION 5

Users must provide values to certain fields before submitting a job application form. Which configuration adds asterisks to indicate the mandatory fields on the form?

A. Use an Edit Validate rule to verify if each of the mandatory properties has a value.

B. Configure the mandatory fields as Always Required on the form at runtime.

C. Use a Validate rule to verify the mandatory fields have a value.

D. Configure a Disable when condition on the mandatory fields at runtime.

Correct Answer: B

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