



PEGAPCSA84V1^{Q&As}

Pega Certified System Architect (PCSA) 84V1

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QUESTION 1

Using the following Refund case life cycle, how do you design this case to skip the Item Return stage if the item will not be returned?



- A. Replace the Wait step in the Item Return stage with a Change Stage step.
- B. Add a condition to skip the Item Return stage when a return is not necessary.
- C. Add an Item Retention alternate stage and define a process for retention of item.
- D. Add a decision in the Item Return process to change the stage when a return is not necessary.

Correct Answer: B

QUESTION 2

What two pieces of information comprise a data element? (Choose Two)

- A. The name of the referencing user view
- B. The name of the data element
- C. The name of the clipboard page
- D. The value of the data element

Correct Answer: AD

QUESTION 3

Before development, your team creates a spreadsheet with work items to populate the backlog. All work items that describe business requirements are prioritized as Must have. You also create work items to address:



A future enhancement request to group a set of existing steps into a multistep form

A drop-down list that is missing one of the required options -- This work item is in progress because the missing option prevents work from being done

How do you populate the backlog directly from the spreadsheet?

- A. Create bugs
- B. Create feedback
- C. Import stories
- D. Create stories

Correct Answer: C

QUESTION 4

Which configuration informs a user by email when an assignment is added to the user's worklist?

- A. Configure the case type to send assignment notifications to assigned users.
- B. Add a Send Email step to the process after the assignment to notify the assigned user.
- C. Configure a service level to send a notification to the assigned user.
- D. Add a Send Notification step to the process after the assignment to notify the assigned user.

Correct Answer: A

QUESTION 5

Hot Pot

In the Answer Area, select the development team member that corresponds to each development task.

Hot Area:



	Pega Business Architect	Pega System Architect
Advocates for business user	<input type="radio"/>	<input type="radio"/>
Works with SMEs and stakeholders to understand business needs	<input type="radio"/>	<input type="radio"/>
Designs and configures the application	<input type="radio"/>	<input type="radio"/>
Defines application service level agreements and business rules	<input type="radio"/>	<input type="radio"/>
Contributes technical implementation skills	<input type="radio"/>	<input type="radio"/>

Correct Answer:



	Pega Business Architect	Pega System Architect
Advocates for business user	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Works with SMEs and stakeholders to understand business needs	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Designs and configures the application	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Defines application service level agreements and business rules	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Contributes technical implementation skills	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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