PEGAPCSA80V1_2019^{Q&As}

Pega Certified System Architect (PCSA) 80V1 2019

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QUESTION 1

A process routes loan requests to a specific loan officer based on the type of loan.

If the loan is a mortgage, it is routed to Adam Ross.

If the loan is for an automobile, it is routed to Julia Samuels.

If the loan is an equity line, the case is routed to Don Smith.

How do you configure a router to ensure that case advances to the correct loan officer?

A. Route the case to a worklist using a skilled router.

B. Route the case to a work queue using a When condition.

C. Route the case to a work queue using a skilled router.

D. Route the case to a worklist using a When condition.

Correct Answer: D

QUESTION 2

You are creating a case type to process job applications for a large corporation. Job applications for security positions require a physical assessment in addition to the standard criminal background check. The physical assessment can occur before or after the background check.

How do you configure a case type to achieve the required behavior?

A. Create a process for the physical assessment that is followed by a process for the background check.

B. Create a process for the physical assessment that is parallel to the background check process.

C. Create a process on one stage for the background check and a process on another stage for the physical assessment.

D. Create a process for the background check and an optional process for the physical assessment.

Correct Answer: A

QUESTION 3

A manager requests a report that contains the following columns: Create Date, Case ID, Create Operator, and Work Status. You must sort the cases so the case with the most recent create date appears at the top of the list and descends in order.

How do you design the report definition to support this requirement?

A. Add a filter condition where Create Date is greater than the current date.

B. Make the Create Date the first column in the report.

C. Select Highest to Lowest sort type for Create Date.

D. Select Lowest to Highest sort type for Create Date.

Correct Answer: D

QUESTION 4

You have created a new report that contains a list of employees, hire dates, and managers. You have been asked to display each manager in a row. Beneath each manager row, you must list the manager\'s employees and their hire dates. How do you support this request?

A. Summarize the manager column

B. Sort the manager column

C. Group the manager column

D. Filter the manager column

Correct Answer: C

Reference: http://pegasystems2.http.internapcdn.net/pegasystems2/student_guides/c1225-student-guide.pdf (386)

QUESTION 5

Which business need do you address through delegation?

A. A service representative must attach the appropriate form when emailing a customer.

B. A risk officer wants to adjust the income threshold for automobile loans.

C. A care supervisor wants to authorize a second opinion for an insurance claim.

D. A general manager must approve catering proposals that exceed EUR5000.

Correct Answer: A

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