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QUESTION 1

MyCo.com has instances of SCM-F5, SmartDispute, and CPM-F5 in their Production Environment distributed across multiple Pega instances. A new business requirement states that users working in any one application cart create a case in any other application.

What is your recommendation to implement the new business requirement?

- A. Synchronize case creation with RFST services.
- B. Leverage database replication to communicate case creation.
- C. Implement Federated Case Management.
- D. Implement a parent case across multiple products.

Correct Answer: C

QUESTION 2

Identify two benefits provided by using single sign-on (SSO) in a high availability (HA) application. (choose two)

- A. To automatically authenticate users on a new server following a server crash
- B. To redirect the user to a new server during a server quiesce (pause)
- C. To allow the movement of stateful data between application servers
- D. To allow for cookie persistence on the browser

Correct Answer: AB

QUESTION 3

Select two ways for queuing an item for a queue processor. (Choose Two.)

- A. Use the Queue-for-processing method
- B. Use Utility smart shape
- C. Use Run in Background smart shape
- D. Use the Queue for -agent method

Correct Answer: AC

QUESTION 4



You need to create custom workspaces for the manager and for the Customer service representative (CSR). Also, you are asked to display some properties in custom formats that are not supported by Pega. Which approach satisfies these requirements?

- A. Each access group can use separate portals, harnesses, and sections. Use Specialty Components and use XML to pass data.
- B. Level age the Case Manager and Case Worker as reference points to create new portals, if required. Use Special Components and use JSON to pass data.
- C. Create different harnesses for each user's workspace. New portal rules are not needed. Define Specialty Components and use JSON to pass data.
- D. Identify the functionality required for each portal. Customize the portal either by modifying the section or harness. Use Specialty Components and use XML to pass data.

Correct Answer: C

QUESTION 5

You oversee a medium-size development team. Some of the team members are new to Pega and are working on features in a separate branch. What are two ways you can ensure that the rules the team creates adhere to best practices? (Choose Two)

- A. Run 1 rarer on each new rule in the branch that new team members check in to identify any failures in rule execution.
- B. Leverage the branch review feature to have senior team members validate the branch contents.
- C. Use Pega Log Analyzer to locate any exceptions in the branch associated with the new team members.
- D. Review the branch quality to identify any rules with guardrail warnings.

Correct Answer: BD

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