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QUESTION 1

A mobile company wants to introdu	ce new data plans to target students.	. As a strategy designer, you create new data
plan offers. Which offer attribute do	you need to set to make the offer av	ailable in the contact center?

plan offers. Which offer attribute do you need to set to make the offer available in the contact center?
A. Evidence
B. KeyCode
C. Channel
D. Active
Correct Answer: D
QUESTION 2
An adaptive model captures outcomes of
A. only negative customer responses
B. similar propositions
C. a subset of customer responses
D. only positive customer responses

QUESTION 3

U+ Bank uses a Next-Best-Action decision strategy to automatically approve credit card limit changes requested by customers. A scorecard model determines the customer credit score. The automatic approval of credit card limits are processed based on the following criteria set by the bank:

Max Credit Card limit
USD 1000
USD 2000
USD 3000

The bank wants to change the threshold value for the USD 2000 credit limit from "