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Pega Certified Business Architect (PCBA) 84V1





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QUESTION 1

A pre-approval mortgage case type collects applicant information and real estate property details. Which field type stores and displays an applicant's mortgage loan amount correctly?

- A. Decimal
- B. Picklist
- C. Currency
- D. Integer

Correct Answer: C

QUESTION 2

Consider the following scenario:

A customer files a fraud complaint. The complaint is investigated by a customer service agent.

The customer service agent may request additional information from the customer.

The merchant is notified and given 15 days to dispute the fraud claim.

- ☐ A.
- | | | | |
|-----------|--------------|---------------|------------|
| Primary | New Claim | Investigation | Resolution |
| Alternate | Claim Denied | | |
- ☐ B.
- | | | | |
|---------|-------------|--------------------|--------------|
| Primary | Claim Filed | Claim Investigated | Claim Denied |
|---------|-------------|--------------------|--------------|
- ☐ C.
- | | | | | |
|-----------|----------------|---------------|---------------|------------|
| Primary | Notice of Loss | Policy Review | Investigation | Settlement |
| Alternate | Request Info | Claim Denied | | |
- ☐ D.
- | | | | | |
|---------|-----------|---------------|------------|--------------|
| Primary | New Claim | Investigation | Settlement | Claim Denied |
|---------|-----------|---------------|------------|--------------|

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Correct Answer: C



QUESTION 3

Which two situations require a data type? (Choose Two)

- A. A Currency drop-down is populated with values from an external system of record.
- B. Patient medical history is accessed from and written to an external system of record.
- C. A Work preference picklist is populated with two values: Full time and Part time.
- D. A Date of account creation field is set to a default value of the current date.

Correct Answer: AC

QUESTION 4

A purchase request list report includes columns for case ID and regional cost center. A manager wants the report to show the total number of purchase requests for each of the regional cost centers. How do you design the report?

- A. Summarize the regional cost centers by count.
- B. Summarize the case ID column by count.
- C. Define a function for the cost center column to total the case IDs.
- D. Create a filter for each cost center and count the case IDs.

Correct Answer: B

QUESTION 5

Which two of the following use cases do you implement by using one or more calculated fields? (Choose Two)

- A. An accountant wants to list the largest order for the last month, for each customer account.
- B. A project manager wants to estimate the cost of painting a banquet hall based on labor and materials required.
- C. A sales representative wants to quote the cost of an insurance policy based on selected coverage options.
- D. A certification manager wants to determine the number of exams conducted at each testing facility in the current quarter.

Correct Answer: AD
