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QUESTION 1

A list report includes columns for purchase requests and regional cost centers. A manager wants the report to show the total number of purchase requests for each of the regional cost centers. How would you configure the report definition?

- A. Use the purchase requests column to group the cost centers.
- B. Summarize the regional cost centers by count.
- C. Filter the results so that only cost center and purchase requests are included in the report.
- D. Summarize the purchase requests column by count.

Correct Answer: D

QUESTION 2

You want to provide instructions to the user filling out a form. You are considering using paragraph rules for the instructions. What three benefits do paragraph rules provide over standard labels? (Choose three.)

- A. Paragraph rules be edited by the user.
- B. Paragraph rules support rich text.
- C. Paragraph rules can include images.
- D. Paragraph rule are supported in correspondence.
- E. Paragraph rules can be translated.

Correct Answer: BCD

QUESTION 3

Users are required to enter their date of birth in the format dd/mm/yyyy. Which two options ensure that a user provides a date in the correct format? (Choose two.)

- A. Use a Calendar control to allow the user to select the date.
- B. Use an Edit Validate rule to test the value entered by the user.
- C. Use a Validate rule to test the value entered by the user.
- D. Use a When rule to test if the date matches the required format.

Correct Answer: AC

QUESTION 4



A company establishes a deadline to respond to customer inquiries. During the month of June, an increase in customer inquiries lengthens the average response time per inquiry beyond the established deadline. To address the issue, the company decides to lengthen the deadline until the end of August.

How do you satisfy this requirement?

- A. Circumstance the process using theProperty and Dateoption, and specify a start date and end date for the case creation date.
- B. Circumstance the service level using theTemplateoption, and create a circumstance definition with the start date and end datefor the extended deadline.
- C. Circumstance the property used to record the due date for addressing the inquiry, and specify a start date and end date for the extended deadline.
- D. Circumstance the service level using theProperty and Dateoption, and specify a start date and end date for the extended deadline.

Correct Answer: D

QUESTION 5

You want to create a data page with a list of available shipping options. The shipping options are stored in a database table mapped in the application. Which source option would you select for the data page?

- A. Lookup
- B. Report definition
- C. Data transform
- D. Service

Correct Answer: B

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