



# PEGACSA72V1<sup>Q&As</sup>

Certified System Architect (CSA) 72V1

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### QUESTION 1

In an insurance claim application there is a claim case defined. The claim case creates a top-level repair case. Data propagation is configured to copy relevant claim data into the repair case. What is true with regards to the data propagation feature for subsequent updates to the claim case?

- A. The data propagation feature will continue to track changes and propagate data to the repair case until the claim case is resolved.
- B. The data propagation feature will track changes and propagate data for the entire lifecycle of the repair case.
- C. The data propagation feature cannot be used because it only supports data propagation to child cases.
- D. The data propagation feature only propagates data when the repair case is created.

Correct Answer: D

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### QUESTION 2

Which requirement is satisfied by configuring a service level agreement?

- A. Users are notified when they receive an assignment.
- B. Transaction dispute cases are considered more urgent than address change cases.
- C. Requests from customers with elite status go to a dedicated work group.
- D. A transaction review is completed within 24 hours.

Correct Answer: D

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### QUESTION 3

You need to read from an external database table containing inventory data. Which two ways could you integrate with the table? (Choose two.)

- A. Use a SQL connector
- B. Use a SQL listener
- C. Use a data transform
- D. Map the table to a class

Correct Answer: AD

<https://pdn.pega.com/how-map-external-database-table-class>

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### QUESTION 4



Each of the following classes has a data transform named SetValues with the Call data transforms in superclass option selected. The SetValues data transforms set the properties PropA and PropB, as shown in the following table.

<u>Class</u>	<u>Property</u>	<u>Value</u>
MyCo-App-Data	PropA	1
MyCo-App-Data-A	PropB	2
MyCo-App-Data-A-B	PropA	3
MyCo-App-Data-A-B-C	PropB	4

What is the value of PropA and PropB after the SetValues in MyCo-App-Data-A has been invoked?

- A. PropA=1 and PropB=2
- B. PropA=1 and PropB=4
- C. PropA=3 and PropB=4
- D. PropA=3 and PropB=2

Correct Answer: A

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#### QUESTION 5

An insurance claim case is filed by a customer and assigned a claim type (fire, flood, or theft). The claim contains a list of loss items. Which of the data would you store in a local data source?

- A. Customer data
- B. Items of loss
- C. Claim types
- D. Policy details

Correct Answer: C

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