PEGACSA71V1[Q&As]

Certified System Architect (CSA) 71V1

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QUESTION 1

Urgency is _____. (Choose One)

A. a numeric property that defines the importance of promptly completing and resolving the assignment

B. used to determine the prioritized order that assignments appear on worklists

C. a value between 0 - 100

D. all of the above

Correct Answer: D

QUESTION 2

Which of the following classes correspond to a case type_

A. MyCo-HRApp

B. MyCo-HRApp-Work

C. Work-

D. MyCo-HRApp-Work-EnrollBenefits

Correct Answer: D

QUESTION 3

What is the most appropriate "Applies To:" class for a section used to display data elements contained in a page property

A. The classe where the flow action is defined

B. The class where the data elements for the page property are defined (Missed)

C. The class where the case type is defined

D. The class where the page property is defined

Correct Answer: B

QUESTION 4

A stage can be _____ (Choose Two)

A. Transitioned only when all subcases are resolved

B. Skipped based on the result from a decision table

C. Both an alternative case stage and resolution case stage

D. Skipped based on a specific when condition

Correct Answer: CD

QUESTION 5

Select the statements about correspondence rules that are true. (Choose Two)

A. A copy of each sent correspondence is attached to the case

B. The recipient is configured in the correspondence rule

C. A correspondence rule can reference properties and static text

D. A single correspondence rule can be used for both email and fax

Correct Answer: CD