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QUESTION 1

As part of a purchase order case, after someone completes a purchase, a confirmation email is sent. How do you design the case life cycle to send the email?

- A. As part of the case configuration
- B. As part of the stage configuration
- C. As a separate process step
- D. As an alternate stage

Correct Answer: A

QUESTION 2

In a purchase order case the vendor assigned might not respond to a customer\\'s query in the desired amount of time required by policy. The vendor must respond within the time required according to policy.

Both the vendor and customer should be notified at each milestone.

To satisfy this requirement, create a service level that specifies two of the following options. (Choose two.)

A. Set the goal to be the required response time based on policy and sent notifications to both parties.

B. Set the deadline to be the desired response time based on policy and sent notifications to both parties.

C. Set the deadline to be the required response time based on policy and sent notifications to both parties.

D. Set the goal to be the desired response time based on policy and sent notifications to both parties.

Correct Answer: CD

QUESTION 3

You are defining a user view for a loan application. If the loan applicant indicates there are one or more open accounts, the Date account opened must be before the current date. Select the approach that meets the validation requirements.

A. Use a validate rule to verify the Date account opened is in the past.

B. Use a calendar control to verify the Date account opened is in the past.

C. Use a pick list to verify the Date account opened is in the past.

D. Use a when rule to verify the Date account opened is in the past.

Correct Answer: D



QUESTION 4

You are assigned to a Pega implementation project as a Pega business architect. Which task are you expected to perform?

- A. Identify the initial backlog of case types.
- B. Identify the scope of the initial release.
- C. Help to groom user stories ahead of a sprint.
- D. Organize the Project Kickoff meeting.

Correct Answer: B

QUESTION 5

Consider this requirement for a business transaction:

An employee submits a request to purchase equipment. The request is sent to the manager for review and approval.

If approved, the request is forwarded to the Fulfillment department.

If the manager rejects the request, it is sent back to the employee for reconciliation or cancellation.

The Fulfillment department will process the request if the requested items are in stock.

Select the case life cycle design that most closely follows the guidelines for identifying and naming stages.



- A. Option A
- B. Option B



- C. Option C
- D. Option D

Correct Answer: A

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