

# P1000-004<sup>Q&As</sup>

IBM Omni-Channel Commerce Solutions Technical Mastery v1

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## **QUESTION 1**

Which business value statement regarding IBM Watson Commerce Insights capabilities is correct?

A. Delivers a personalized view of data and insights in context of the customer experience, finds hidden opportunities, and takes direct merchandising action based on insights gleaned without switching context or tools.

B. Delivers quick integration with all other Watson Customer Engagements applications, such as Dynamic Pricing and Watson Campaign Automation, under a fully customizable Commerce experience.

C. Integrates all of the available product data and product images into one database that is then easily searchable using Watson Content Hub.

D. Provides a single, personalized view of data and insights, gleamed from automated reporting of internal POS data, performs cognitive pricing actions, and optimizes promotions based on customizable revenue targets.

Correct Answer: A

### **QUESTION 2**

When meeting with a CIO of a B2B manufacturer, which IBM Commerce Software prospecting questions is the MOST appropriate?

A. Where do you feel you have the least visibility into customer/brand interaction?

B. How responsive is your website across different browsers and smart devices?

C. How are you managing your eCommerce environments today and what type of deployment model are you looking for going forward?

D. What is your strategy for improving customer satisfaction and loyalty?

Correct Answer: C

#### **QUESTION 3**

Lack of actionable insights to make better pricing decisions in real-time is creating difficulty in driving business results. How does IBM Dynamic Pricing\\'s cognitive abilities help address that?

A. Consumer behavior is monitored during the online buying process, when Dynamic Pricing sees a user-defined behavior, it can instantly offer a promotional price on a product to help drive the sale

B. Integration with Order Management software provides detailed On-Order information to Dynamic Pricing. Prices are dropped on items with excessive product in the pipeline based on user defined thresholds

C. Automated messages are sent to stores and district managers when non-compliant prices are seen in POS data

D. Rapid changes in competitor prices, a constant stream of sales and inventory data, cost changes, and updated web metrics along with other possible factors are all automatically absorbed into our dynamic modeling process.

Correct Answer: D



## **QUESTION 4**

What Watson-Customer Engagement offering can be leveraged with IBM Watson Commerce Insights Analyzer to give merchandisers broader cognitive insights into online customer behaviors?

- A. Watson Content Hub
- B. Watson Analytics
- C. Watson Merchandising
- D. Watson Order Optimizer

Correct Answer: B

#### **QUESTION 5**

What are the core focus industries for IBM Commerce Software?

- A. Telecommunications, Electronics, Government and Health
- B. Retail, Telecommunications, Electronics, Industrial and Manufacturing
- C. Retail, Manufacturing. Energy and Banking
- D. Banking, Transportation and Logistics, Industrial and Manufacturing

Correct Answer: B

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