OG0-061 Q&As

IT4IT Part 1 Exam

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QUESTION 1

What is a benefit of implementing the Request to Fulfill value stream?

A. Ensuring that the service delivered actually performs as requested

B. Improved communication with business stakeholders through roadmaps

C. Improving the speed at which issues with a business service are identified

D. Increased cost optimization by cancelling subscriptions that are no longer used

Correct Answer: A

Reference: https://cloudsourceblog.com/2018/04/26/building-a-hybrid-functional-reference-architecturepart-2-it4it/

QUESTION 2

Complete the sentence. According to the IT4IT Reference Architecture, the IT value chain is _____.

A. an economic framework describing how businesses produce value

B. the IT service lifecycle as represented by its data objects and how they flow across IT management systems

C. the set of functional components used by every IT department, supporting the IT service backbone

D. the series of value-adding activities that every IT department should perform

Correct Answer: D

Reference: https://pubs.opengroup.org/it4it/refarch20/chap03.html

QUESTION 3

Which of the following best describes The Open Group IT4IT Reference Architecture?

A. A policy framework for IT governance

B. A supply chain management model

C. A technical interoperability standard

D. A standard for managing the business of IT

Correct Answer: D

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html

QUESTION 4

Which of the following are Key Performance Indicators of the Requirement to Deploy (R2D) value stream?

A. Reduction of change-related outages, reduction of emergency changes, reduction of unplanned change

B. The investment in each service is quantified in the service portfolio; software license percentage is use

C. Increase automatically remediated Events; increase the percentage of Events correlated to a business service

D. The percentage of automated tests; arrival and departure rate for work

Correct Answer: B

QUESTION 5

What is a key value proposition of the Detect to Correct value stream?

A. Service lifecycle tracking through conceptual, logical, and physical domains

B. Timely identification and prioritization of an issue

C. Increased fulfillment efficiency through standard change deployment and automation

D. Standardized service development and delivery

Correct Answer: B

Reference: https://pubs.opengroup.org/it4it/refarch20/chap08.html

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