



# National Certified Medical Assistant

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# **QUESTION 1**

When should payment for treatment be taken/organized?

- A. At least a month before treatment
- B. Within a month of treatment
- C. Within a week of treatment
- D. Any time before treatment
- Correct Answer: D

It is vital that payment is taken, or insurance company authorization of the treatment is obtained, before

treatment is given.

If this is not done the treatment provider risks potentially severe losses in the event of a dispute.

#### **QUESTION 2**

A medical procedure cannot be performed on a patient until the doctor obtains \_\_\_\_\_\_.

- A. confidentiality
- B. informed consent
- C. insurance authorization
- D. vital statitics

Correct Answer: B

# **QUESTION 3**

When only a small amount of blood is needed, a capillary puncture may be used.

Which of these is the best site for this in a healthy adult?

- A. Forearm
- B. Finger
- C. Thigh
- D. Buttock
- Correct Answer: B

Using a capillary puncture when only a small amount of blood is needed is advantageous, especially for obese patients,



those who may have bleeding problems, people who may have severe burns, etc. The fingers are generally the best site for this type of blood draw, though the toes may also be used. Remember to use the correct lancet and wipe away the first drop of blood as it will contain excessive tissue fluid.

# **QUESTION 4**

In order for the healthcare facility to comply with the Health Insurance Portability and Accountability Act, each patient is to be given \_\_\_\_\_.

- A. A list of the employees and their credentials
- B. The staffs work schedule
- C. Office policies
- D. Patient rights and privacy practices

Correct Answer: D

# **QUESTION 5**

What type of test is being conducted if a patient is tested to determine the antibiotics that a pathogen is susceptible to?

A. Sensitivity

- B. Biopsy
- C. Culture
- D. Cytology
- Correct Answer: A

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