



MS-740^{Q&As}

Troubleshooting Microsoft Teams

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QUESTION 1

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A prepaway company has a Microsoft 365 subscription.

The company has a main office in one region. The company opens a new office in another region. You must relocate 400 users to the new office.

Solution: Create a configuration profile with the emergency address and assign the profile to the device for each user.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/assign-change-emergency-location-user>

QUESTION 2

An organization's users work with third-party apps in Microsoft Teams.

New employees are not able to find and install third-party apps.

You need to resolve the issue.

What should you do?

A. In the Org-wide app settings section of the Teams admin center, enable Allow third-party apps.

B. Assign an app permission policy that allows third-party apps.

C. In the Org-wide app settings section of the Teams admin center, enable Allow interaction with custom apps.

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

QUESTION 3

A college has an Office 365 for Education verified tenant. Instructors create assignments for students.

A guest user reports they are unable to access an assignment that was shared with them in Microsoft Teams. You investigate the Fiddler logs and observe the following client error status response code:

401 Unauthorized



You need to determine the root cause for the issue. What is the root cause?

- A. Another guest user has the assignment opened at the same time.
- B. Guest users cannot access assignments in Teams.
- C. You must re-assign the license for the guest user.
- D. The assignment must be re-shared with the affected guest user.

Correct Answer: D

QUESTION 4

HOTSPOT

A company uses Microsoft Teams licenses and mailboxes that are hosted on-premises.

Employees do not have access to Teams calendars.

You need to resolve the issue.

How should you respond? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

Action

Which tool should you use?

Option

▼
IdFix
Hybrid Configuration Wizard
AD Connect

Which protocol should you enable?

▼
IMAP
REST
Exchange Web Services

Which type of license should you assign to users?

▼
Skype for Business license
Exchange online license
Azure AD Premium P1 license

Correct Answer:



Answer Area

Action

Which tool should you use?

Option

▼
IdFix
Hybrid Configuration Wizard
AD Connect

Which protocol should you enable?

▼
IMAP
REST
Exchange Web Services

Which type of license should you assign to users?

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Reference: <https://techcommunity.microsoft.com/t5/exchange-team-blog/configuring-teams-calendar-access-for-exchange-on-premises/ba-p/1484009>

QUESTION 5

You are the administrator for an organization.

A user named User1 can communicate with User2 from an external domain by using chat. User1 is not able to add User2 to a team.

You need to ensure that User1 can add User2 to a team.

What should you do?

- A. Enable external access.
- B. Confirm whether the domain is in the external access allowed list.
- C. Ask the administrator of the external domain to add your domain to their Allowed Domain list.
- D. Use the Microsoft Teams web app.
- E. Enable guest access.



Correct Answer: E

Reference: <https://docs.microsoft.com/en-us/microsoftteams/communicate-with-users-from-other-organizations#guest-access>

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