



MS-740^{Q&As}

Troubleshooting Microsoft Teams

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QUESTION 1

Contoso uses Microsoft Teams. Contoso implements Active Directory Federation Services (ADFS). Employees receive the following error message when signing in from the internal network: "error code ?4c7\\\". You need to resolve the issue. What should you do?

- A. Open ports 3478 through 3481 on the internal network.
- B. Clear the Microsoft Teams local cache files.
- C. Enable modern authentication.
- D. Enable forms authentication.

Correct Answer: C

QUESTION 2

You need to resolve the issue reported by User5. Which PowerShell command should you run?

- A. Import-ContactList -CSV -CSVData
- B. Set - CsAddressBookConfiguration -identity Site:Redmond -RunTimeOfDay 23:00
- C. Invoke-CsUcsRollback -Identity "~
- D. Set-CsUserServicesPolicy -Identify "" -UcsAlloMed \$False

Correct Answer: C

QUESTION 3

DRAG DROP

You manage the Microsoft Teams environment for a tenant.

Users report authentication issues. In the Azure AD admin center, you view many sign in error codes.

You need to manually reset Seamless Single Sign-on (SSO).

Which five actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



Actions

Answer Area

Ensure the devices are connected to the corporate network.

Disable Seamless SSO for each Active Directory forest where you have set up the SSO feature.

Get the list of Active Directory forests on which Seamless SSO has been enabled.

Enable the Seamless SSO in your tenant.

Import the Seamless SSO PowerShell module.

Ensure the devices are Azure AD joined.

Enable Seamless SSO for each Active Directory forest.

Ensure that the Azure AD URL (<https://autologon/microsoftazuread-sso.com>) is part of the user's Intranet zone settings.



Correct Answer:



Actions

Ensure the devices are connected to the corporate network.

Ensure the devices are Azure AD joined.

Ensure that the Azure AD URL (<https://autologon/microsoftazuread-ssocom>) is part of the user's Intranet zone settings.



Answer Area

Import the Seamless SSO PowerShell module.

Get the list of Active Directory forests on which Seamless SSO has been enabled.

Disable Seamless SSO for each Active Directory forest where you have set up the SSO feature.

Enable Seamless SSO for each Active Directory forest.

Enable the Seamless SSO in your tenant.

Reference: <https://docs.microsoft.com/en-us/azure/active-directory/hybrid/tshoot-connect-ssocom>

QUESTION 4

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A prepaway company has a Microsoft 365 subscription.

The company has a main office in one region. The company opens a new office in another region. You must relocate 400 users to the new office.

Solution: Create a configuration profile with the emergency address and assign the profile to the device for each user.



Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/assign-change-emergency-location-user>

QUESTION 5

Contoso, Ltd. uses the domain contoso.com. The company adds fabrikam.com as an additional domain.

You schedule a meeting from the contoso.com domain by using the Microsoft Teams app. You are unable to add a user named UserA@fabrikam.com to the meeting.

You need to resolve this issue.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Assign an audio conferencing license to UserA.

B. Ensure that the Fabrikam.com domain is verified in Microsoft 365.

C. Assign a Microsoft Exchange license to UserA.

D. Set the value of the HiddenFromAddressListsEnabled attribute to False for the user's mailbox.

E. Set the value of the HiddenFromAddressListsEnabled attribute to True for the user's mailbox.

Correct Answer: BCD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/exchange-teams-interact> <https://docs.microsoft.com/en-us/microsoft-365/admin/setup/add-domain?view=o365-worldwide>

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