



MS-721^{Q&As}

Microsoft 365 Certified: Collaboration Communications Systems
Engineer Associate

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QUESTION 1

You have a Microsoft Lync Server 2013 deployment.

Some users use Enterprise Voice.

You plan to migrate to Microsoft Teams.

You need to design a migration solution. The solution must minimize the impact on end users during the migration.

What should you include in the solution?

- A. Migrate all users directly from Lync Server 2013 to Teams.
- B. Migrate the Enterprise Voice users from Lync Server 2013 to Microsoft Skype for Business Server 2019, and then migrate the Enterprise Voice users to Teams.
- C. Migrate all other users directly from Lync Server 2013 to Teams.
- D. Perform an in-place upgrade from Lync Server 2013 to Microsoft Skype for Business Server 2015, and then migrate all users to Teams.

Correct Answer: D

QUESTION 2

You are planning a Microsoft Teams Phone deployment. That will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

- A. 52.112.0.0 and 52.120.0.0
- B. 10.10.0.0 and 10.11.0.0
- C. 8.8.8.8 and 4422
- D. 132.245.0.0 and 40.104.0.0

Correct Answer: A

QUESTION 3

Your company hires a new employee in Lisbon.

You assign a Microsoft 365 E3 license to the employee.

The employee must schedule meetings that will include customers in Lisbon. The customers will dial in to the meetings by using PSTN. You need to ensure that the employee can send meeting invitations that include a dial-in conferencing

bridge. The bridge must be set to a local number in Lisbon instead of the company's default dial-in conferencing bridge number.



Which two actions should you perform? Each correct answer presents part of the solution.

- A. From Users in the Microsoft Teams admin center, edit the Audio conferencing settings of the employee.
- B. From the Microsoft Teams admin center, modify the settings of the default conferencing bridge.
- C. From the Microsoft 365 admin center, assign an Auto Conferencing add-on license to the employee.
- D. From the Microsoft 365 admin center, set the usage location of the employee to Portugal.

Correct Answer: BC

Reference: <https://docs.microsoft.com/en-us/microsoftteams/audio-conferencing-in-office-365>
<https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audioconferencing-bridge>

QUESTION 4

You are configuring the new call queue to replace the response group.

Which setting should you disable to ensure that the agents can receive calls from the call queue?

- A. Music on hold
- B. Attendant routing
- C. Conference mode
- D. Round robin

Correct Answer: C

QUESTION 5

You port phone numbers from a legacy earner to Microsoft Teams Phone to use with Microsoft Teams Calling Plans.

You attempt to assign a number to a resource account that will be used by an auto attendant, but the number does NOT appear on the list of available numbers.

You need to ensure that you can assign the number to the resource account.

What should you do?

- A. Submit a request to convert the number from a user number to a service number.
- B. Run the Set-CsOnlineApplicationInstance cmdlet.
- C. Run the Set-CsTeamsUnassignedNumber Treatment cmdlet.
- D. Order a new number from Microsoft.

Correct Answer: B



Reference: <https://docs.microsoft.com/en-us/powershell/module/skype/setcsonlineapplicationinstance?view=skype-ps>

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