MS-721$^{Q\&As}$

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QUESTION 1

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You redirect calls for the call queue to a shared voicemail box.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B

Reference: https://www.orbid365.be/shared-voicemail-arrives-in-teams/

QUESTION 2

Your company has offices in 10 countries. The company has a tenant dial plan configured for each country.

The company recently opened an office in a new country.

You need to create a new tenant dial plan that meets the unique dialing requirements of the new country.

What should you do?

A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.

B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.

C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.

D. Run the Sec-CsTenancDialPlan cmdlet.

Correct Answer: B

Reference: https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans

QUESTION 3

You have a Microsoft Teams Phone deployment

You use Direct Routing with a Survivable Branch Appliance (SBA) at a site.

The site experiences an extended internet outage.

Which three PSTN calling scenarios are possible during the outage? Each coned answer presents a complete solution.

A. dynamic emergency calling

B. outbound PSTN calls

C. inbound PSTN calls

D. call transfer of PSTN calls

E. hold and resume of PSTN calls

Correct Answer: ABC

Reference: https://docs.microsoft.com/en-us/skypeforbusiness/plan-your-deployment/enterprise-voicesolution/enterprise-voice-resiliency

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QUESTION 4

HOTSPOT

You have a Teams Phone deployment that contains an Operator Connect provider in Canada.

You implement a common area phone named lobbyphone1.

You need to configure lobbyphonel to meet the following requirements:

Outgoing calls must be placed only from within Canada.

Dial out during audio conferencing must be restricted.

How should you complete the command? To answer, select the appropriate options in the answer area.

Hot Area:

Actions

Assign a voice routing policy to User1.

Answer Area

Unassign the phone number from User1.

Unassign the licenses from User1.

Assign the licenses to User2.

Assign the phone number to User2.

Correct Answer:

Steps

Assign the emergency calling policy to the resource account.

Assign the emergency calling policy to the Georgia warehouse.

Associate the PA system with an SBC and assign the PA system an extension of 123456.

Create an emergency calling policy that has Numbers to dial for emergency calls notifications set to 123456.

Answer Area

Step 1: Configure Direct Routing to the onsite SBC.

Step 2:

Step 3: Create a voice route for 123456 to the SBC.

Step 4:

Step 5:

QUESTION 5

HOTSPOT

You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams. Which three licenses should you assign? To answer, select the licenses in the answer area.

Hot Area:

User1
A calling policy
A dial plan
A Microsoft 365 Domestic Calling Plan license
A Microsoft 365 Phone System license
A phone number
An OnPremLineURI value

User2
A calling policy
A dial plan
A Microsoft 365 Domestic Calling Plan license
A Microsoft 365 Phone System license
A phone number
An OnPremLineURI value

User3
A calling policy
A dial plan
A Microsoft 365 Domestic Calling Plan license
A Microsoft 365 Phone System license
A phone number
An OnPremLineURI value

Correct Answer:

5551212:

| +1330 |
| +13305551212 |
| +133085551212 |
| 5551212 |
| 85551212 |

85551212:

| +1330 |
| +13305551212 |
| +133085551212 |
| 5551212 |
| 85551212 |