



# MS-721<sup>Q&As</sup>

Microsoft 365 Certified: Collaboration Communications Systems  
Engineer Associate

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### QUESTION 1

#### HOTSPOT

Your company has a Teams Phone deployment.

The network team at the company completes a local internet breakout for Teams traffic.

To validate the configuration, you review the Call Debug log shown in the following exhibit.

Connectivity_TransportBytesSent	3324
Connectivity_TransportMode	2
Connectivity_TransportPktsReceived	18
Connectivity_TransportPktsSent	20
Connectivity_BaseAddress	192.168.1.216:50008
Connectivity_LocalAddress	192.168.1.216:50011
Connectivity_LocalSite	120.17.163.212:1883
Connectivity_RemoteAddress	52.113.88.214:49704
Connectivity_RemoteSite	52.113.88.214:49704
IsRetargeted	0

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.

Hot Area:



### Answer Area

The WAN IP address for the call source is [answer choice].

	▼
52.113.88.214	
120.17.163.212	
192.168.1.216	

The WAN port for call destinations is [answer choice].

	▼
1883	
49704	
50008	
50011	

Correct Answer:

### Answer Area

The WAN IP address for the call source is [answer choice].

	▼
52.113.88.214	
120.17.163.212	
192.168.1.216	

The WAN port for call destinations is [answer choice].

	▼
1883	
49704	
50008	
50011	

### QUESTION 2

#### HOTSPOT

Your company is migrating from a legacy PBX system to Microsoft Teams.

The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally.

Extensions are the last four digits of the number.

You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the normalization rule? To answer, select the appropriate options in the answer



area.

Hot Area:

Pattern
<code>^(\\d{4})\$</code>
<code>^(1\\d{3})\$</code>
<code>+14233555\$1</code>
<code>+142335551\$3</code>
<code>+142335551\\d?3</code>
<code>+142335551\\d{3}</code>

Translation
<code>^(\\d{4})\$</code>
<code>^(1\\d{3})\$</code>
<code>+14233555\$1</code>
<code>+142335551\$3</code>
<code>+142335551\\d?3</code>
<code>+142335551\\d{3}</code>

Correct Answer:

Pattern
<code>^(\\d{4})\$</code>
<code>^(1\\d{3})\$</code>
<code>+14233555\$1</code>
<code>+142335551\$3</code>
<code>+142335551\\d?3</code>
<code>+142335551\\d{3}</code>

Translation
<code>^(\\d{4})\$</code>
<code>^(1\\d{3})\$</code>
<code>+14233555\$1</code>
<code>+142335551\$3</code>
<code>+142335551\\d?3</code>
<code>+142335551\\d{3}</code>



### QUESTION 3

The sales department at your company needs to route a call to multiple users and have calls route differently after business hours. Which two features should you implement? Each correct answer presents part of the solution.

- A. auto attendants
- B. caller ID policies
- C. calling policies
- D. call queues
- E. voice routing policies

Correct Answer: AD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

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### QUESTION 4

You have a Microsoft Teams Phone deployment.

You deploy a new network site.

You discover that the new site is not listed in location-based reports. Other sites appear in the reports.

You need to ensure that all the sites appear in the reports.

What should you do?

- A. From Network planner in the Microsoft Teams admin center, modify an existing network plan.
- B. From Network planner in the Microsoft Teams admin center, add a new persona.
- C. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains the new network site only.
- D. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains all the network sites.
- E. From Network planner in the Microsoft Teams admin center, add a new network plan.

Correct Answer: D

Reference: <https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

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### QUESTION 5

You have a Microsoft Teams Phone deployment.

You have Teams devices located in meeting rooms and public areas.



You need to turn on Device lock for the devices.

What should you configure?

- A. a calling policy
- B. a setup policy
- C. a Teams policy
- D. a configuration profile

Correct Answer: D

Reference: <https://sbconnect.com.au/pages/physical-device-management.html>

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