



# MS-721<sup>Q&As</sup>

Microsoft 365 Certified: Collaboration Communications Systems  
Engineer Associate

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### QUESTION 1

You have Microsoft Teams Phone handsets.

You need to receive an alert when a handset of an executive goes offline.

What should you do in the Microsoft Team admin center?

- A. Create a Teams app setup policy and assign the policy to all executives.
- B. Create a configuration profile for IP phones.
- C. Register the handsets by using remote provisioning.
- D. Modify the device state rule.

Correct Answer: D

Reference: <https://docs.microsoft.com/en-us/microsoftteams/alerts/device-health-status>

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### QUESTION 2

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you select IP Phones, find the reported phones, and review the Configuration profile column.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: A

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### QUESTION 3

#### HOTSPOT

You have a Microsoft Teams Phone deployment that contains a Session Border Controller (SBC named SBCi.contoso.com).

Direct Routing integrates with a P6X phone system that uses only four-digit dialing and is configured to use the SBC.

Teams is configured to use dial plans that normalize any four-digit calls to E-164. You have the following translation rule.



Hot Area:



Correct Answer:



#### QUESTION 4

You have a Microsoft Teams deployment and an existing telephony solution that provides PSTN capability to on-premises third-party PBX systems in two separate locations. You need to implement a redundant PSTN solution for Microsoft

Teams Phone. The solution must use the existing telephony carrier services. The solution must ensure that outbound calls can be made if a component fails.

Which three components should you implement? Each correct answer presents part of the solution.

- A. highly available Session Border Controllers (SBCs)
- B. calling policies
- C. PSTN usages
- D. voice routing policies
- E. tenant dial plans



Correct Answer: ACD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

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#### QUESTION 5

Your company has an office in Atlanta.

The company has a Microsoft Teams Phone deployment that contains a toll-free phone number.

You notice that the Atlanta office has significantly high toll-free dial-in usage for meetings.

You need to disable the toll-free number for meetings organized by users in the Atlanta office.

Which type of policy should you configure from the Microsoft Teams admin center?

- A. meeting
- B. calling
- C. audio conferencing
- D. voice routing

Correct Answer: C

Reference: <https://learn.microsoft.com/en-us/skypeforbusiness/audio-conferencing-in-office-365/disabling-tollfree-numbers-for-specific-users>

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