



# MS-720<sup>Q&As</sup>

Microsoft Teams Voice Engineer

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### QUESTION 1

You create a network region Region1 in Microsoft Teams.

You are adding a network site to Region1. The site has a 1.5-Mb connection.

You need to ensure that all users at the site have a good voice experience.

What should you do?

- A. Create and assign a Teams Network Roaming Policy that has IP video disabled.
- B. Assign the Region1 users a meeting policy that has a media bit rate of 1,500 Kbps.
- C. Run the Microsoft 365 network connectivity test tool.
- D. Tag all traffic with a DSCP value of 46.

Correct Answer: B

Reference: <https://docs.microsoft.com/en-gb/powershell/module/skype/new-csteamsnetworkroamingpolicy?view=skype-ps>

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### QUESTION 2

DRAG DROP

Your company has offices throughout the United States.

The company is opening a new office in Scranton. The office will occupy two floors in the same building.

You need to ensure that if an emergency call is placed, the local emergency dispatchers know from which floor the call came.

How should you complete the PowerShell script?

To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



Create a voice route that has a dialed number pattern of <code>^\+1(\d{10})\$</code>	
Create a dial plan	
Assign a dial plan to user1	
In the global dial plan, create a normalization rule that has a pattern of <code>^\+1(\d{10})\$</code>	
Assign a voice routing policy to user1	
Create a voice routing policy	
Add a PSTN usage record named Record1	

Correct Answer:

Create a voice route that has a dialed number pattern of <code>^\+1(\d{10})\$</code>	Create a voice routing policy
Create a dial plan	Assign a dial plan to user1
	In the global dial plan, create a normalization rule that has a pattern of <code>^\+1(\d{10})\$</code>
Assign a voice routing policy to user1	
Add a PSTN usage record named Record1	

### QUESTION 3

You are selecting devices for use in conference rooms. The conference rooms must support two front of room displays.

Which two types of devices meet the requirements? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.



- A. Microsoft Teams Rooms on Android
- B. Microsoft Teams displays
- C. Microsoft Teams audio conference phones
- D. Microsoft Teams Rooms on Windows
- E. Microsoft Surface Hub 2S

Correct Answer: AD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

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#### QUESTION 4

You have a Microsoft Teams Phone deployment.

You need to provide two users with the ability to share a single phone number for inbound and outbound calling.

What are two ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. call queues
- B. call forwarding
- C. group call pickup
- D. call delegation
- E. call park

Correct Answer: AC

Reference: <https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>  
<https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup>

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#### QUESTION 5

Your company receives PSTN services in Microsoft Teams through a derived Direct Routing trunk from a telephone carrier.

The carrier becomes an operator in the Operator Connect program.

You need to migrate the users to Operator Connect.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Run the Set-CsUser cmdlet and set the -OnPremLineURI parameter to \$null.



- B. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the -Policyname parameter to Policy1.
- C. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the -Policyname parameter to \$null.
- D. Run the Set-CsOnlineVoiceUser cmdlet and set the -TelephoneNumber parameter to each user\'s phone number.
- E. Run the Set-CsOnlineVoiceUser cmdlet and set the -TelephoneNumber parameter to \$null.
- F. Run the Set-CsUser cmdlet and set the -OnPremLineURI parameter to each user\'s phone number.

Correct Answer: ACD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/operator-connect-configure> <https://docs.microsoft.com/en-us/microsoftteams/assign-change-or-remove-a-phonenummer-for-a-user>

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